

## WEBINAR SERIES

# PUBLIC SECTOR INTERNAL AUDIT CONFERENCE 2020

## *Meeting Rising Expectations in Internal Audit*

13 August 2020 (Thursday), 9.00 am – 1.00 pm  
 14 August 2020 (Friday), 9.00 am – 12.10 pm



Public sector internal audit practitioners play increasingly critical roles in ensuring good governance and support for excellent public service delivery and sustainable nation building.

As their roles evolve in a challenging landscape restructured by crisis and disruptions, expectations are growing for public sector internal audit practitioners to serve as trusted and far-sighted advisors to elected officials and the current government. Raising the bar and emulating the gold standard of internal audit and governance is imperative to strengthen trust and reputation.

This Conference intends to familiarise participants with the requisite skills and knowledge to navigate the future outlook and brace for challenges ahead.



**KEYNOTE ADDRESS BY**  
**DR ONG HOCK CHYE**  
 Auditor General  
 Asian Development Bank

### OBJECTIVES

The Conference aims to assist you to:

- Get tips on overcoming the various challenges faced by public sector internal auditors
- Champion the role of internal audit in driving a positive governance and risk management culture
- Understand the IT risk exposure and effectiveness of existing governance and control set-up in order to improve audit outcomes and enhance organisational resilience
- Upskill and rightskill in order to be agile in a landscape that is being disrupted by digital transformation and the new normal

### WHO SHOULD ATTEND

- Public Sector Internal Auditors/ Compliance Officers of:
  - » Federal Government agencies
  - » State Government agencies
  - » Government Linked Companies (GLCs)
  - » Statutory Bodies
  - » Regulatory Bodies
- Accountants
- Other Professionals who carry out internal audits

## CONFERENCE PROGRAMME

### DAY 1

8.30 am – 9.00 am	Log in time for Participants and Announcement by Emcee
9.00 am – 9.10 am	<b>Welcome Remarks</b> <b>DR NURMAZILAH DATO' MAHZAN</b>   Chief Executive Officer, Malaysian Institute of Accountants
9.10 am – 9.40 am	<b>Keynote Address</b> <b>DR ONG HOCK CHYE</b>   Auditor General, Asian Development Bank
9.40 am – 10.40 am	<b>Responsibilities for IT Governance in the Digital Era</b> [PANEL SESSION] In the context of auditing, the IT governance mechanism has a direct influence and implications on audit technology performance. Public sector auditors therefore need to upskill and rightskill themselves to better understand the organisation's IT risk exposure and the effectiveness of its existing governance and control set-up in order to improve their audit outcomes and enhance organisational resilience. MODERATOR <b>RAYMON RAM</b>   Member, Governance Working Group, Digital Technology Implementation Committee, MIA PANELLIST <b>JASON LAU</b>   Chief Information Security Officer, Crypto.com <b>DR SITI ISTIANAH MAHDZUR</b>   Senior Principal Assistant Director, ICT Strategic & Architecture Development Division, MAMPU
10.40 am – 11.10 am	BREAK
11.10 am – 12.00 pm	<b>IA Pioneered: Enterprise-Wide Analytics for a Secure and Sustainable Business Growth</b> Periodically, Internal Auditors need to understand the approaches, challenges, and cross functional collaborations in the business analytics journey. This session advises the participants on the question "How do matured functions shape a mindset of analytics transformation?" <b>RAGHUPATHI RAO</b>   Head, Internal Audit, Risk Management and Control Analytics Advisory, Tata Consumer Products Group
12.00 pm – 1.00 pm	<b>Effective Risk Management in a Digital Environment</b> [PANEL SESSION] The relentless developments in digital technology create incredible opportunities and emerging risks which must be considered and managed in order to produce and implement a proper risk management plan. This session guides participants through the fluid landscape of digital risks and suggests best practices and solutions for enhancing risk management and organisational sustainability in an uncertain and highly disruptive digital environment. MODERATOR <b>MEGAT MOHAMMAD FAISAL</b>   Chief Information Security Officer, Bank Muamalat Malaysia Berhad PANELLISTS <b>CHAYCE WONG CHAE SING</b>   Regional Compliance Director, APAC, Bausch Health <b>CHONG KAH SING</b>   Board of Governors, The Institute of Internal Auditors Malaysia <b>ESHVAREN @ SHANTHAN SANMUGAM</b>   Manager, Internal Audit Division, Employees Provident Fund, Malaysia
1.00 pm	END OF DAY 1

### DAY 2

8.30 am – 9.00 am	Log in time for Participants and Announcement by Emcee
9.00 am – 9.10 am	<b>Welcome Remarks</b> <b>GEETHA KANNY</b>   Executive Director, The Institute of Internal Auditors Malaysia
9.10 am – 10.00 am	<b>IA in Times of Crisis: IA as Control Monitor and Real-Time Control Adviser</b> In times of crisis, controls can often slip and expose risks that need to be circumvented ASAP. In prioritising business continuity and recovery efforts and realigning business models to suit the new norm, management's attention might be diverted from making sure that controls are operating effectively. In situations where those in charge of governance may be more focussed on ensuring business sustainability, IA is best-placed to step in and provide monitoring to pick up the slack. <b>LUCAS ROE</b>   Managing Principal, Security Architecture and Risk Quantification, Aon
10.00 am – 11.00 am	<b>Continuous Auditing Against Corruption: Creating "Fair" Value in Digital Age</b> [PANEL SESSION] Recognises the extraordinary challenges public sector auditors face when rooting out bribery and corruption. This session delves into the public sector's role, responsibility, and opportunities in the fight against bribery, money laundering and corruption. MODERATOR <b>MOHD KHAIDZIR SHAHARI</b>   Chairman, Research and Technical Committee, The Institute of Internal Auditors Malaysia PANELLISTS <b>DR KM LOI</b>   Protem President, Association of Anti-Bribery Management System Practitioners Malaysia <b>DR SARAH AZLINA CHE ROHIM</b>   Deputy Director, Financial Intelligence & Enforcement Department, Bank Negara Malaysia <b>TEH CHAU CHIN</b>   Risk Management Consultant
11.00 am – 11.20 am	BREAK
11.20 am – 12.10 pm	<b>Internal Audit's Role in Auditing Culture</b> Explore the process by which Internal Auditors can step-up and positively impact the auditing culture in the public sector. Gain an understanding of the challenges you will face in changing your organisation's auditing culture moving forward. <b>GREGORY RIMMER-HOLLYMAN</b>   Chief Internal Auditor, National Disability Insurance Agency
12.10 pm	END OF CONFERENCE

## CONFERENCE SPEAKERS



### ONG HOCK CHYE (KEYNOTE SPEAKER)

Ong Hock Chye is Auditor General of the Asian Development Bank. He has over 30 years of broad-based international experience in governance, risks, and internal control at the Asian Development Bank, the World Bank, the United Nations Development Programme, and Ernst & Young at senior levels. The diversity of leadership positions in both public and private sector organisations has endowed him the knowledge and experience for capacity development in knowledge-based institutions. He is highly motivated, enthusiastic, and energetic with a consensus building and knowledge sharing working style. Hock Chye holds a doctorate in auditing from the Universiti Sains Malaysia with professional certifications in auditing and accounting.



### CHAYCE WONG CHAE SING

Chayce is Regional Compliance Director, APAC at Bausch Health and has over 20 years of global experience in risk management, governance, compliance, strategic planning and process improvement. He was Head of Regional Risk & Compliance at a global pharmaceutical company and held several leadership roles at regional level for multinationals and professional services companies such as AstraZeneca, Baxalta, Marsh, Protiviti and KPMG. He was previously the Group Chief Risk & Compliance Officer of UEM Group where he developed and led the implementation of an integrated risk management and set up the Integrity and Governance Framework to enhance and safeguard shareholder value and embed an ethical and compliance culture across the UEM Group. He was a director on the Global Board of Directors of the Professional Risk Managers International Association, and served on the Research & Technical Advisory Committee of The Institute of Internal Auditors Malaysia. Chayce holds a Bachelor of Accounting (Hons) from University of Malaya, and is a member of MIA, MICPA, PRMIA, GARP and The Institute of Internal Auditors Malaysia.



### CHONG KAH SING

Kah Sing is a current term member of IIA Malaysia's Board of Governors, and is the Head of IT Audit Support Service for a leading global insurance company. Prior to this, he has served in various senior audit roles with financial institutions and country payment operator in Malaysia. His specialisation resides in IT audits and information risk management, and has accumulated over 20 years of internal audit and risk management experiences leading and growing the audit teams. He also sits in IIA Malaysia's Professional Services Committee, Certification & Academy Relations Committee, and previously sat in the Financial and Risk Management Committee. Kah Sing holds an MBA in Information System, and is a Certified Internal Auditor (CIA), a Chartered Member of The Institute of Internal Auditors Malaysia (CMIIA), a Certified Information Security Manager (CISM), and an ISMS Lead Auditor.



### ESHVAREN @ SHANTHAN SANMUGAM

Eshvaren is Manager of the Internal Audit Division at the Employees Provident Fund, Malaysia, and has over 15 years' industry experience with a comprehensive background in Chartered Accountancy, Risk Management, Internal Audit, Information System Audit and Fraud Examination. He had previously served with the Land Public Transport Commission (SPAD) of Malaysia, UMW Corporation, Crowe Horwath and KPMG, with clients from various countries including Papua New Guinea, Solomon Islands, Bangladesh, India, Indonesia, Thailand and Singapore. Eshvaren holds a Master of Business Administration from Victoria University, Melbourne and various professional qualifications achieved throughout his professional career.



### GREG RIMMER-HOLLYMAN

Greg is Chief Internal Auditor for the National Disability Insurance Agency and has over 25 years' experience in public and private sectors and in leading internal audit functions for large organisations in Australia and South Africa. He held senior leadership positions within the Institute of Internal Auditors, including as Chairman of the Institute Relations Committee for the Global IIA after being the Chairman of the Global Public Sector Committee, President of the Institute of Internal Auditors in South Africa, Chairman of the IIA Victoria Chapter and national Board Member for IIA Australia. Greg is a Chartered Internal Auditor, Certified Internal Auditor, Certified Information Systems Auditor, Certified Fraud Examiner and holds the Qualification in Internal Audit Leadership. He is a Graduate of the Australian Institute of Company Directors and is a Chartered Public Finance Accountant.



### JASON LAU

Jason is the Chief Information Security Officer (CISO) at Crypto.com where he drives the global cybersecurity and data privacy strategy and has over 20 years of experience in security and privacy management consultancy for Fortune 500 companies. He is also an Adjunct Professor of cybersecurity and data privacy at one of Asia's leading business schools, and the regional lead, co-chair and faculty member of the International Association of Privacy Professionals (IAPP). Jason is a multiple award winning cybersecurity professional and holds certifications including CISSP, CGEIT, CISA, CISM, CIPP/E, CIPT, CIPM, CEH, CNDA, CSM and HCISPP, a Fellow of Information Privacy (FIP), Fellow of the Hong Kong Institute of Directors (FHKIoD) and also an official member of the Forbes Technology Council. Jason is an ISO 27701:2019 Senior Lead Auditor, Senior Lead Implementer as well as an ISO 27001:2013 Lead Auditor.



### DR KM LOI

A mechanical engineering background with post graduate management degrees (MBA & DBA) and has been appointed as the Vice Chair of ISO/PC 278, a Project Committee which was responsible for the design and development of ISO 37001:2016—Anti-Bribery Management System (ABMS) standard. With a long-standing background in anti-corruption advocacy work since 2000, he has served as Deputy President (2015-2017) and Secretary-General (2013-2015) of Transparency International Malaysia and also a Vice Chair of United Nations Convention Against Corruption (UNCAC) Coalition (2015-2017). Dr KM Loi is also a certified ISO 37001:2016 Tutor and Lead Auditor. He has been involved in ISO standard development since 1995 and represented Malaysia as expert in ISO/TC 176 (ISO 9001-QMS); ISO/TC 207 (ISO 14001-EMS); ISO/TMB/WG Social Responsibility (ISO 26000). He has attended two International Anti-corruption Academy (IACA) Regional Summer Program in Beijing, China (2018) and Seoul, Korea (2019). He is Chairman, National Technical Committee ISO/TC 207 TC1 (EM System) and TC2 (EMAuditing); ISO/TC 207 (EMS) Expert/Malaysian Delegate; ISO/TC 176 (QMS) Expert/Malaysian Delegate; ISO/TMB WG Social Responsibility Expert; IAF/ISO TC 176 ISO 9001 APG/AAPG Expert; UNDP PSAG Advisor for Fair Business Environment (2018-2021); Department of Standards ABMS National Industry Expert; Protem President of Association of ABMS Practitioners Malaysia. He is a Fellow of Institute Quality Malaysia (FIQM) and Fellow of Quality Society for Australasia (FQSA).



### LUCAS ROE

Lucas is the Managing Principal, Security Architecture and Risk Quantification at Aon. He had previously served as Principal Security Architect at the Commonwealth Bank and as Manager of Cyber & Forensics, Consulting at PwC. He graduated from University of Sydney in B. Socio Legal Studies (Honours) Government and International Relations.



## CONFERENCE SPEAKERS



### MEGAT MOHAMMAD FAISAL

Megat is the Chief Information Security Officer of Bank Muamalat Malaysia Berhad. Prior to this, he was a Partner/Executive Director at Deloitte Risk Advisory practice and leads the Technology & Data Risk Services. He has over 19 years of experience in providing Cybersecurity, Internal Audit, IT Audit, IT security, Risk Management, Operational & Business Process Assessment and Advisory Services. In addition, He also specialises in IT Project Advisory and Governance. He has managed numerous projects for clients in the financial services and government-linked companies. His clients include the public sector, banking and insurance, oil & gas, public transportation, telecommunication, services and manufacturing industries. Megat holds a Bachelor of Commerce in Accounting from University of Queensland. He is a Graduate Technologist of MBOT and is currently pursuing Professional Technologist qualification. He is also an Approval Certified Professional for Governance, Risk & Compliance. He passed the BCLE 2000 Qualifying Exam and is trained on RSA Archer GRC Platform and IBM OpenPages GRC Platform.



### MOHD KHAIDZIR SHAHARI

Khaidzir is the Head of Risk Consulting at KPMG Malaysia. He started his career as a junior internal auditor at Hong Leong Finance Berhad in 1995. He has been a member of the Institute Internal Auditors Malaysia since 1997 and was elected to the Board of Governors for 2 terms from 2010, and rejoined the Board of Governors in 2019. He also currently chairs the Research and Technical Advisory Committee. In 2016, he was in the task force led by IIAM together with Bursa, Bank Negara, MICG, MSWG, SC, FPLC and MDA (now ICDM) in establishing the guidelines for internal audit function, to heighten knowledge on internal audit practices for both internal auditors and Audit Committee members.



### RAGHUPATHI RAO

Raghu is the Global Head of Internal Audit, Risk Management and Control Analytics Advisory at the Tata Consumer Products Group, and has a global working experience across 5 continents. He had previously served as the Head of Internal Audit Services at JAPFA Ltd. Prior to this he was with Danone Risk, Controls & IA managing the Singapore IA department and had also served as Head of Business Finance of Baby Nutrition operations in Singapore and Indonesia. He also held senior roles at Delphi Corp in Asia Pacific Internal Audit and Finance Shared Services transformation. He joined Delphi from Ernst & Young, where he specialised in the automotive industry. Raghu is a Chartered Accountant (India), Certified Information Systems Auditor, Certified Fraud Examiner, Certified Risk Management Assurer and holds a Bachelors in Commerce.



### RAYMON RAM

Raymon is a member of the Governance Working Group, Digital Technology Implementation Committee of Malaysian Institute of Accountants, and is Founder/Managing Principal at Graymatter Forensic Advisory Sdn. Bhd., a training and advisory specialising in Financial Forensics and Fraud Risk Management. Formerly attached to a firm dealing with Corporate Recovery and Project Rehabilitation, he has led teams to complete corporate fraud investigations/asset recovery exercises and facilitated anti-fraud courses for local law enforcement agencies and private sector entities. He had assisted the National Audit Department to restructure the Audit Investigation Guidelines for state and national level auditors. A HRDF-certified trainer, he is an appointed trainer for the Securities Industry Development Corporation. Raymon holds the position of Secretary General at Transparency International Malaysia and Assist. Secretary General at the Malaysian Association of Certified Fraud Examiners. He is a Certified Fraud Examiner, Certified Anti-Money Laundering Specialist, and ISO 37001 ABMS Lead Auditor with a Masters Degree in Economic Crime Management, Bachelor's Degree in Psychology (HONS) and Certificate In Corporate Governance by the Basel Institute of Governance, Switzerland.



### DR SARAH AZLINA CHE ROHIM

Dr Sarah is Deputy Director of the Financial Intelligence and Enforcement Department at Bank Negara Malaysia. She leads the Designated Non-Financial Businesses and Professions Division, which supervises the implementation/compliance with anti-money laundering and counter financing of terrorism (AML/CFT) requirements. She has been with Bank Negara Malaysia for 19 years and had served in various capacities in relation to policy formulation, strategic development, risk assessment and international relations. She was responsible for the formulation of Bank Negara Malaysia's AML/CFT Guidelines and the National AML/CFT Strategic Plan 2015-2020 under the National Coordination Committee to Counter Money Laundering. She was the national coordinator and instrumental for Malaysia's Mutual Evaluation by Financial Action Task Force (FATF) and Asia/Pacific Group on Money Laundering in 2014/2015, and a member of the team that secured Malaysia's membership to the FATF. She is also a FATF-trained mutual evaluation assessor and has completed a mutual evaluation. Dr Sarah holds an LL.B from the University of Lancaster, LL.M (International Financial Laws) and PhD in Law from the University of Manchester, United Kingdom.



### DR SITI ISTIANAH MAHDZUR

Dr Siti is Senior Principal Assistant Director of ICT Strategic and Architecture Development Division at MAMPU, and is the first Public Sector Subject Matter Expert in ICT Strategic Management. A leader in the strategic direction of Digital Government and digitalising public services, her portfolio covers implementation of Enterprise Architecture in the Malaysian Public Sector where she plays a major role in designing and transforming government services' accessibility via digital mediums. She had also served with various Government agencies in the area of ICT Auditing, Organisational Development and Information & Communication Infrastructure. In her 20 years of service, she has accumulated a wealth of knowledge and experience in strategic management and ICT governance of eGovernment mega projects including Performance Audit of system application for operation and management of Syariah and Civil Courts, Electronic Document Management System, and Integrated Complaint System. Dr Siti was the pioneer developer of ICT Self Assessment Audit System for the Prime Minister's Department, as well as informational system for scheme of service for the Malaysian Government (ezSkim) which received recognition by Microsoft for public sector innovation.



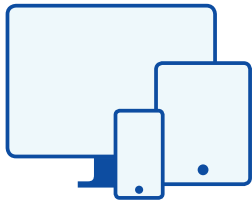
### TEH CHAU CHIN

Chau Chin is a Risk Management Consultant with over 25 years' experience in financial & internal audits, enterprise risk management and other governance, risk and compliance advisory services. He assists his clients in establishing Corruption Risk Management (CRM) framework, integrity programmes, implementation of ISO 37001: Anti-Corruption Management System (ABMS), Corporate Liability provisions and Enterprise Risk Management (ERM). He was a former Consultant with the Inspection and Advisory Division of the Malaysian Anti-Corruption Commission (MACC), where he also provided support for MACC's Anti-Corruption & Ethics Centre (ACE). Prior to this, he was Executive Director at KPMG Bangkok, Associate Director at KPMG Malaysia in the Risk Advisory and Compliance Services practices, and Chief Risk Officer of a public listed company in Malaysia. Chau Chin is a chartered member and Certified Internal Auditor of IIAM, a fellow of ACCA, and a member of MIA.

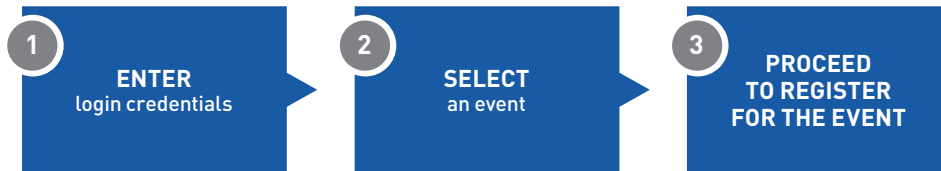
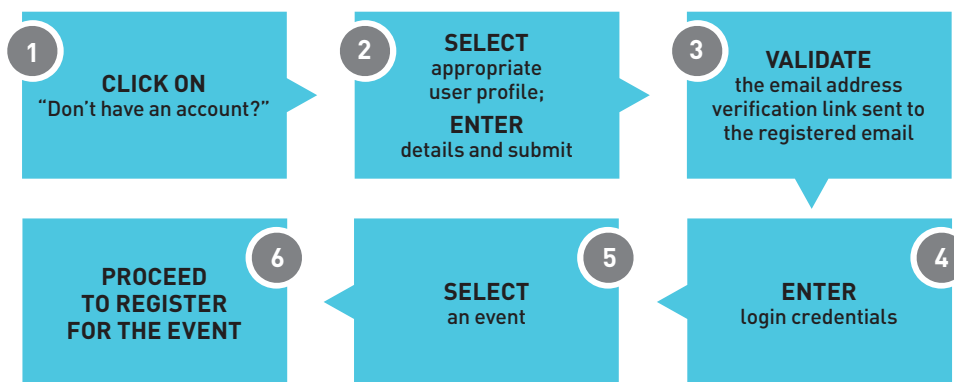
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