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A VIRTUAL EVENT FOR PRACTITIONERS

SMP FORUM 2020

FUTURE-PROOFING YOUR PRACTICE IN THE NEW NORMAL

WEBINAR SERIES
A Highly Interactive Learning Session with Live Q&As, Self-Assessment Quizzes and Quick Polls or Surveys

17 & 18 November 2020 (Tuesday & Wednesday), 9.00am – 1.15pm

KEY FORUM SPEAKERS INCLUDE:



ROBYN ERSKINE
Deputy Chair
SMP Advisory Group
IFAC



MARK HOLTON
Director
Smithink Advisory Pty Limited



SIMON TAY PIT EU
Executive Director
Professional Practices &
Technical Division, MIA



GODELIEVE VAN DOOREN
Acting Chief Executive Officer
Mercer Malaysia



CHIEW CHUN WEE
Board Member
IAASB

The COVID-19 pandemic has created an environment that is unprecedented and challenging for all practitioners. To navigate through this new normal, practitioners need to be more agile, creative, resilient and adaptable, in order to be sustainable and relevant in these uncertain times.

The MIA SMP Forum 2020 is specially geared to equip our practitioner members to embrace the necessary work norms, transformative technologies and strategies that can help build a sustainable practice and ensure the profession's continuity and future relevance.

WHAT YOU CAN EXPECT

- How technology innovations impact public practice
- Overview of Practice Transformation Action Plan—A Roadmap to the Future
- Tips to help you manage talent post COVID-19
- Advantages of business diversification and transformation

WHO SHOULD ATTEND

- Public Practitioners
- Members of Professional Accountancy Organisations

DAY 1: 17 NOVEMBER 2020 (TUESDAY)

8.30 am PARTICIPANTS LOGIN TIME AND ANNOUNCEMENT BY EMCEE

WELCOME ADDRESS

9.00 am **DR NURMAZILAH DATO' MAHZAN**
Chief Executive Officer, Malaysian Institute of Accountants (MIA)

A ROADMAP TO THE FUTURE OF SMP

9.15 am More than ever in these times of unprecedented crisis, SMPs must transform themselves to enhance their quality and services to support clients and businesses. This session presents an overview of the Practice Transformation Action Plan prepared by IFAC with support and insights from its SMP Committee. The Roadmap espouses four principles for sustainable practice by SMPs: Embrace Change; Leverage Technology; Focus on Talent Management; and Evolve the Firm Operating Model and Build Advisory Services.

SPEAKER
ROBYN ERSKINE | Deputy Chair, SMP Advisory Group, IFAC

AML/CFT AND TFS FOR DNFBS AND NBFs: A LOOK INTO THE NEW GUIDELINE

9.45 am On 31 December 2019, BNM issued a new guideline on Anti-Money Laundering, Countering Financing of Terrorist (AML/CFT) and Targeted Financial Sanctions for Designated Non-Financial Businesses and Professions (DNFBPs) and Non-Bank Financial Institutions (NBFIs), which took effect on 1 January 2020. This new guideline includes DNFBPs1 (or professional firms), in their obligations as reporting institutions, with respect to the requirements imposed under the Anti-Money Laundering, Anti-Terrorism Financing and Proceeds of Unlawful Activities Act 2001 (AMLA). Get essential guidance on compliance of professional firms with Bank Negara Malaysia's (BNM) updated anti money laundering legislation in this comprehensive session.

SPEAKER
AMARJIT KAUR PARIDAM SINGH | Manager, Designated Non-Financial Businesses & Professions (DNFBP) Division, Financial Intelligence and Enforcement Department, Bank Negara Malaysia.

DIVERSIFYING YOUR PRACTICE TOWARDS SUSTAINABLE FUTURE

10.30 am This session delves into practice diversification, an essential strategy for one-note SMPs that face the erosion of their traditional services due to developments such as audit exemption and digital disruption.

In these times of business unusual, SMPs are advised to play to their strengths by venturing into new service offerings that leverage on their financial expertise and potentially, digital transformation. For example, many businesses impacted by COVID-19 require services such as liquidation, judicial management, cashflow management and business restructuring and continuity. SMPs could also leverage on technology to provide digital advisory, such as data intelligence and analytics, forecasting and blockchain. This in turn can support the future relevancy and long-term viability of SMPs.

SPEAKER
PAUL TAN | Co-Founder, Kreston Ardent CAtrust PAC

11.15 am BREAK

SMPS AND DIGITAL TRANSFORMATION: WHERE'S MY ROI? ADDRESSING THE CHALLENGE OF JUSTIFYING EXPENDITURE

11.30 am It is critical for SMPs to embrace Digital Transformation to enhance the efficiency and effectiveness of public practice, starting with transforming non-digital or manual processes to digital processes. This session advises practitioners on how to actively plan and monitor their digital investments in order to get their money's worth from digital initiatives, by developing and linking both quantitative and qualitative ROI clearly to the practice's overall strategy and goals.

SPEAKER
MARC R BRUCE | Founder and Chief Executive Officer, TNG Global

PRACTICE LEADERSHIP: WHAT ARE THE BIGGEST CHALLENGES THAT YOU ARE EXPERIENCING AS A LEADER IN YOUR FIRM?

12.15 pm Leadership and strong tone from the top are key elements of a successful practice, influencing the culture, behaviour and performance of your team and firm. In this session, you will explore how to develop an effective leadership style and skills to engage and motivate your people, while spearheading the innovation and changes needed for a sustainable practice transformation.

SPEAKER
MARK HOLTON | Director, Smithink Advisory Pty Limited

1.15 pm **END OF DAY 1**

DAY 2: 18 NOVEMBER 2020 (WEDNESDAY)

8.30 am PARTICIPANTS LOGIN TIME AND ANNOUNCEMENT BY EMCEE

TAX INVESTIGATIONS AND TAX AUDIT DURING THE COVID-19 PANDEMIC

9.00 am The imposition of travel restrictions to contain the spread of the COVID-19 pandemic may delay minimisation of tax investigations and tax audit cases. To manage these restrictions, tax practitioners are expecting assurance from the Tax Authority with regards to new approaches in carrying out audits/investigations during the COVID-19 pandemic. This session explains the precautionary steps that SMPs should adopt in preparation of tax returns to minimise the risk of tax audits/investigations, especially in dealing with the changes in legislations and new policies arising from the tax measures introduced by the Government in mitigating the COVID-19 pandemic.

MODERATOR
YEE WING PENG | Member, Taxation Practice Committee, MIA

PANELLISTS
CHRISTOPHER LOW | Executive Director, Tax, BDO Tax Services Sdn Bhd
MOHAMMAD FURIMAN HATTAR | Senior Assistant Director 1, Compliance Management Division, Royal Malaysian Customs Department
SHAZMIN SHAMSUL ARIFFIN | Director, Investigation Supervision Division, Investigation Department, Inland Revenue Board of Malaysia
S. SARAVANA KUMAR | Partner and Head of Tax, SST & Customs, Rosli Dahlan Saravana Partnership

TALENT MANAGEMENT POST COVID-19: REALIGNMENT IN THE NEW NORMAL

10.15 am As a result of the COVID-19 crisis, many companies were suddenly confronted with a scenario they had long avoided: employees working from home and collaborating via digital technologies and tools. As we look into the future, the expectation is that flexible working is here to stay. This means that employers will have to deal with a workforce that consists of onsite and remotely working employees. This session analyses how companies can maintain staff morale, motivation, and performance in the new normal by establishing the perfect onsite and work setup that integrates the appropriate management and workforce processes.

SPEAKERS
GODELIEVE VAN DOOREN | Acting Chief Executive Officer, Mercer Malaysia
KOAY GIM SOON | Rewards Consulting Leader, Mercer Malaysia

11.00 am BREAK

PREPARATION FOR AN AUDIT IN VIEW OF THE PANDEMIC

11.15 am The consequences of COVID-19 mean that preparing audit and financial statements will be more complex and challenging. To manage, auditors must adapt certain criteria in performing an audit while at the same time still complying with the auditing standards. This session will discuss the precautionary measures and actions that should be taken into consideration in preparing for an audit in pandemic times.

MODERATOR
SIMON TAY PIT EU | Executive Director, Professional Practices & Technical Division, MIA
PANELLIST
HOH YOON HOONG | Partner, Assurance and ASEAN Digital Assurance Leader, Ernst & Young PLT
KOONG LIN LOONG | Managing Partner, Reanda LLKG International
DATO' LOCK PENG KUAN | Managing Partner, Audit & Assurance, Baker Tilly Malaysia
TAN KHOON GUAN | Managing Director, Precursor Assurance PAC

INTERNATIONAL STANDARD ON QUALITY MANAGEMENT (ISQM): THE VALUE AND IMPACT ON QUALITY IN PRACTICE

12.30 pm Get updated on the ISQM 1 (Revised ISQC 1), new ISQM 2 and ISA 220 (Revised) that were approved for exposure by the IAASB in December 2018. These revised and new standards will enlarge the scope of what firms have previously been doing and require firms to apply a risk-based approach in the design, implementation and operation of the system of quality management.

SPEAKER
CHEW CHUN WEE | Board Member, IAASB

1.15 pm **END OF WEBINAR**



AMARJIT KAUR PARIDAM SINGH

Amarjit is a Manager of the Designated Non-Financial Businesses & Professions (DNFBP) Division, Financial Intelligence and Enforcement Department of Bank Negara Malaysia. The Division regulates and supervises the implementation/compliance with anti-money laundering and counter financing of terrorism (AML/CFT) requirements. She has been with Bank Negara Malaysia for 14 years and had served in various capacities in relation to policy formulation and risk assessment. She holds a Degree in Economics (with Honours) and Master of Business Administration, both from the University of Malaya.



CHIEW CHUN WEE

Chun Wee is a board member on the International Auditing and Assurance Standards Board (IAASB), and the regional head of policy for the Association of Chartered Certified Accountants (ACCA). He serves as taskforce member on several key IAASB projects. He had also served on the International Integrated Reporting Council (IIRC) Working Group and its <IR> Training Advisory Group, and is a member of MIA's <IR> Steering Committee. Prior to ACCA, he was a key member of the Professional Practice Department of a Big Four accounting practice, where he focussed on audit methodology. Chun Wee is a regular speaker and panel chair on topics ranging from evolution of corporate reporting, integrated thinking, the evolving role and skillset of finance leaders, talent strategy to the value of audit.



CHRISTOPHER LOW

Christopher is an Executive Director of BDO Tax Services Sdn Bhd, with over 30 years of experience in the field of taxation in Malaysia, mainly in tax audits and tax investigations. His clientele includes financial institutions, construction and property development, plantation, retail and groups of companies. He has been extensively involved in providing advice and representing taxpayers in the area of tax audits and tax investigation, having assisted and resolved numerous cases between taxpayers and the Malaysian Inland Revenue Board (IRB). He has been involved in public speaking engagements including at the National Tax Conference, CTIM and IRB joint seminars, and in-house seminars related to tax audits and tax investigations. Christopher is a member of the CTIM CPD Working Committee and associate member of CTIM.



GODELIEVE VAN DOOREN

Godelieve is a Partner and Acting Chief Executive Officer at Mercer Malaysia. She is responsible for Mercer's Regional Industry verticals, its Total Rewards and Mobility Products, and oversees its Diversity & Inclusion initiatives for ASEAN and supports organisations in implementing D&I policies in the region. She previously led Mercer's Workforce Insights and Products division across 8 countries in ASEAN, and had launched Mercer's Employee Benefits Surveys across Asia Pacific. She also leads several industry Human Resources networks comprising large High-Tech, Life Sciences, FMCG, Chemical, Retail and Hospitality companies, where she works with leading clients to shape progressive and sustainable HR programmes. Prior to Mercer, she worked with Ernst & Young in the Netherlands, specialising in employee benefits design and consulting. Godelieve holds a MA in Law from the University of Utrecht, The Netherlands.



HOH YOON HOONG

Yoon Hoong is a Partner in the Assurance practice of EY Malaysia and EY ASEAN Digital Assurance Leader and Real Estate Sector Leader. He has over 26 years of experience in providing assurance and business advisory services to large conglomerates, multinationals and government-linked corporations. His primary sector of focus includes real estate and construction, highway concessionaire, telecommunication, plantation and hospitality. He is also involved in MFRS 9, 15 and 139 implementation projects, J-SOX reviews, financial due diligences, review of financial projections, special purpose audits and reviews, fundraising exercises and a range of other financial advisory assignments. Yoon Hoong is a Fellow Member of Association of Chartered Certified Accountants (FCCA), Member of the Malaysian Institute of Accountants, and Member of the ACCA (Malaysia) Advisory Committee and Public Practice Committee.



KOAY GIM SOON

Gim Soon is the Rewards Consulting Leader at Mercer Malaysia. He is responsible for Client Relationship Management and Solutions Consulting and manages the rewards business in Malaysia. His experience includes rewards and talent consulting, covering organisation structure review & design, job evaluation/measurement, talent services consulting, engagement advisory, and mobility advisory. He provides market best practices recommendations for organisations' pathway to align their strategy and market's best practice. He is also the Master Trainer for Mercer's development programmes, includes its International Position Evaluation and Compensation Skills workshops, and speaks at different Rewards/HR forums. Prior to Mercer, he has worked for top tier consulting firms in Malaysia focusing on business and people consulting. Gim Soon holds a Bachelors Degree in Psychology from Lancaster University, United Kingdom.



KOONG LIN LOONG

Lin Loong is Managing Partner of Reanda LLKG International and CEO of K-Konsult Taxation Sdn Bhd. He is also President of South East Asia & South Asia Region of Reanda International Network and Chairman of its International Tax Panel. He is a member of Franchise Advisory Committee, Ministry of Domestic Trade and Consumer Affairs; and Customs Oversight Committee, Royal Malaysian Customs Department (RMCD). He is a National Council Member of the Associated Chinese Chambers of Commerce and Industry of Malaysia, Chairman of its SMEs Committee, Head of Taxation Taskforce, and represents the Chamber at SST Technical Committee of the RMCD. He is a Chartered Accountant of MIA and an ASEAN CPA. He is a Fellow and Council Member of CTIM, member of CPA Australia, MICPA, and KICPAA; Associate Member of CIMA-UK and IIAM. An author of several taxation books, he is a regular speaker on Tax and at SMEs forums.



DATO' LOCK PENG KUAN

Dato' Lock is Managing Partner, Audit & Assurance at Baker Tilly Malaysia. His audit experience includes corporate exercises, financial due diligence, investigative audit and IPO in various jurisdictions. He is a Member of the Professional Standards Committee of Baker Tilly International. He is a Global Council Member of ACCA, member of its Audit Committee, Chairman of the ACCA Global Forum for Audit and Assurance, and Past Vice President of ACCA Malaysia Advisory Committee. He is a Board Member of the Audit & Assurance Standards Board, a Member of the Capital Market Advisory Committee of MIA, and was a Board Member of the Industry Advisory Board at HELP College of Arts and Technology. He is a Chartered Accountant of MIA, an approved Auditor under the Malaysian Companies Act 2016, a registered Auditor with the Malaysia Audit Oversight Board, a Chartered Member of the Institute of Internal Auditors Malaysia, an approved Auditor with the Kampuchea Institute of Certified Public Accountants and Auditors Cambodia, an approved Foreign Auditor with the Securities and Exchange Commission, Thailand as well as a Member of the ASEAN Chartered Professional Accountants. Dato' Lock has a Bachelor of Arts in Accounting and Finance from Middlesex University of London.



MARK HOLTON FCPA

Mark is a Director at Smithink Advisory Pty Limited and Managing Director of Dynamic Taxation and Training Services. He has over 35 years of experience as an accountant and tax agent in practice. Mark has developed specialised skills in corporate presentations and training with extensive experience in both private and public sector industries in Australia, New Zealand, United Kingdom and North America. He is also a respected consultant in taxation and business management, in particular value-added services implementation and administration using key business advisory systems, processes and software. Mark holds a Master of Commerce degree as well as several post graduate qualifications in Accounting and Management. He also has a degree in Adult Education and an Advanced Diploma of Financial Planning.



MARC R BRUCE

Marc is the Founder and CEO at TNG Global. He is an entrepreneur skilled in strategic planning, marketing (especially digital marketing), and offshoring/outsourcing, and a global thought leader and strategist to SMEs and SMPs. He has worked with over 10,000 practicing accountants and lawyers and their clients across 12 countries. He started his professional career as a Chartered Accountant in Australia. He was attached to Pannell Kerr Forster, a top 10 global accounting firm, and spent 9 years in their Sydney and London offices. In London, he worked in the corporate advisory division responsible for due diligence and acquisitions. In 1990, Marc established True North Group (TNG), one of the first truly multi-disciplinary professional practices consisting of accountants, financial planners and business consultants with operations in Australia, New Zealand, the United States, Canada, the UK, Singapore, Malaysia and Hong Kong. Marc is a Chartered Accountant of the Institute of Chartered Accountants in Australia.



MOHAMMAD FURIMAN HATTAR

Mohammad Furiman is a Senior Assistant Director 1 of Compliance Management Division, Royal Malaysian Customs Department, and joined the Department in 2000. Prior to this he was with the Internal Audit Department of RHB Bank. He has served the Department in various divisions in the Sarawak branch including Finance and Procurement, Domestic Tax, Enforcement, Import/Export and Border Control, and GST; as well as the Compliance Division in Selangor branch. Mohammad Furiman holds a BA (Hons) from Universiti Utara Malaysia.



PAUL TAN

Paul is the Co-Founder and Senior Director at Kreston Ardent CAtrust PAC. He has over 25 years of experience in managing a wide variety of complex assignments, including extensive exposure to audit and assurance, tax advisory and investigation, internal audit, corporate recovery, M&A deals including financial and tax due diligence. He was the lead consultant for several Singapore Government agencies-supported business consulting engagements and also serves as an independent director on the Boards of three Singapore public listed companies. He is a Public Accountant and Approved Liquidator registered with the Accounting & Corporate Regulatory Authority, and an Accredited Tax Advisor of the Singapore Institute of Accredited Tax Professionals Limited. He is a Fellow member of ACCA and the Institute of Singapore Chartered Accountants, a member of ICAEW and the Singapore Institute of Directors, Practising Management Consultants of Singapore Business Advisors and Consultants Council. Paul holds an MBA from University of Birmingham, UK.



ROBYN ERSKINE

Robyn is Deputy Chair of IFAC's SMP Advisory Group and Chair of its Ethics Task Force. She is a partner in Brooke Bird, a specialist restructuring insolvency and turnaround firm in Melbourne. She also serves as a director of CPA Australia and was the first female to be appointed as the National President of the Insolvency Practitioners Association of Australia, now known as the Australian Restructuring Insolvency and Turnaround Association (ARITA) and served as a Director of ARITA until May 2019. She has served on CPA Australia's Victorian Division and Victorian Public Practice Committee and in 2014 she was awarded the Henry Fox Award for outstanding service to Public Practice in Victoria. Robyn is a current Councilor of the Australian Institute of Credit Management's Victorian Tasmanian Division.



SHAZMIN SHAMSUL ARIFFIN

Shazmin is Director of the Investigation Supervision Division, Investigation Department of Inland Revenue Board of Malaysia (IRBM), and joined the IRBM in 1999 as an Assistant Director. She specialises in financial intelligence and investigation particularly in civil and criminal investigation. She has 5 years experience in handling tax offences related to money laundering, and over 21 years of competitive and comprehensive experience in both areas of financial accounting and domestic taxation including assessment, audit, investigation, executive leadership and planning duties. Shazmin holds a BA (Hons) Accounting from Anglia Ruskin University, United Kingdom, and is a Certified Tax Investigation (CTIP) and a Certified Financial Investigator (CFIP).



SIMON TAY PIT EU

Simon is Executive Director of the Professional Practices and Technical Division of the Malaysian Institute of Accountants (MIA), where he directs and contributes to the technical activities of MIA on areas such as integrated reporting, financial reporting, audit and assurance and taxation and provides technical support to 14 boards/committees. He has also been involved in numerous speaking engagements on these topics and also on the competency requirements of CFOs and finance functions. Previously, he was an Executive Director at PwC Malaysia and has over 20 years of experience in auditing. He has been involved in instructing courses on audit methodology and conducting public and company-specific workshops on the application of accounting standards during his tenure with PricewaterhouseCoopers. Simon is a member of MIA and CPA Australia.



S. SARAVANA KUMAR

Saravana is a Partner and Head of Tax, SST and Customs at Rosli Dahlan Saravana Partnership. He is an Adjunct Professor with University Tenaga Nasional (UNITEN), and chairs the Taxation Section of LAWASIA. He has appeared in benchmark litigations with a sizeable volume of wins in tax disputes. Praised for his ability to "think outside the box" and "innovative approach" in interpreting the law, Chambers Asia Pacific 2016 acknowledged him for being "dynamic, efficient and helpful". Chambers Asia Pacific 2017 commented that clients have remarked, "His tax knowledge is very in-depth and he is fast at responding". Saravana has been recognised as one of the leading lawyers by Asialaw Profiles 2019, named one of the 40 leading lawyers under 40 in Asia by Asian Legal Business, and as one of the top 100 lawyers in Malaysia by Asia Business Law Journal.



TAN KHOON GUAN

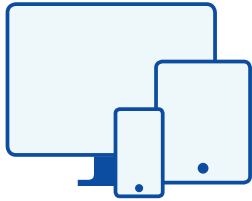
Khoon Guan, mostly known as "KG", is the founder and Managing Director of Precursor Assurance PAC, a firm of Chartered Accountants in Singapore. He has over fifteen years of experience in finance, accounting, audit, tax, structured & corporate finance advisory, and digital transformation in the accounting industry. He is a member of the ASRC Advisory Council under the Singapore Accountancy Commission, a council member of the Institute of Singapore Chartered Accountants, a member of its Public Accounting Practice Committee, and Modern Services Sub-Committee member under the Future Economy Committee. He has contributed actively towards the betterment of the accounting industry in Singapore, received many accolades including recognition by the Singapore Business Review as one of the "40 and under 40 Most Influential Professionals in Singapore", and received the Nanyang Outstanding Young Alumni Award by the Nanyang Technological University. He was featured recently in the Singapore Business Times as an exemplary Leader of Transformation in the accounting industry. He is a regular speaker at seminars and conferences.



YEE WING PENG

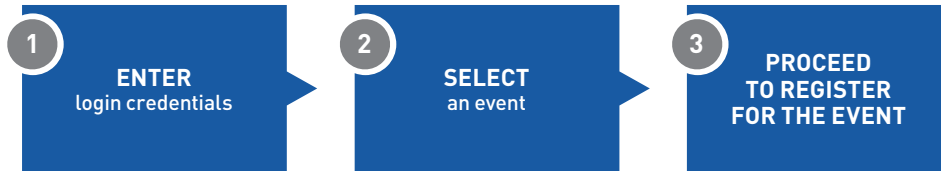
Wing Peng is the Chief Executive Officer of Deloitte Malaysia and a member of Deloitte SEA executive committee. He was elected as an MIA Council member on 28 September 2019 and is a member of MIA's Taxation Practice Committee. He has over 28 years of experience in audit, tax and business advisory with extensive experience in advising local and multinational companies on a comprehensive range of business solutions. Wing Peng is a Chartered Accountant, member of the Malaysian Institute of Accountants (MIA), a member of the executive committee and a council member of Malaysia Institute of Chartered Accountants (MICPA), a member of the Chartered Tax Institute of Malaysia (CTIM), and a fellow member of the Association of Chartered Certified Accountants (ACCA).

REGISTRATION PROCESS

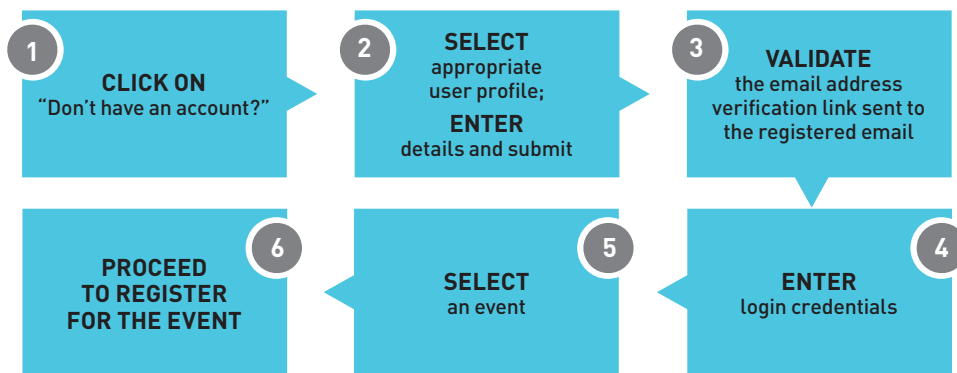


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- The information on Corporate/Individual provided shall be deemed true and correct. No alteration will be allowed upon registration.

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* Members of ACCA, AFA, CPA-A and MICPA are required to contact MIA to register for this programme.

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9.00am – 1.15pm

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