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MIA VIRTUAL CONFERENCE SERIES

RISK MANAGEMENT CONFERENCE 2021

Navigating Challenges in Unprecedented Times

21 & 22 April 2021 (Wednesday & Thursday), 9.00am – 1.15pm

Organisations today face unprecedented tumult and uncertainty, accelerating challenges in risk management and threatening their business continuity and enterprise sustainability. In this time when disruption is higher than ever, organisations need to implement a customised risk management strategy that accounts for these complexities and reappraises how they address their risks to sustain their operations.

As digital lifestyles and remote work practices become commonplace, the risk of cyberattacks is on the rise too, necessitating that organisations adopt an enterprise-wide approach to managing digital and cybersecurity risk. The on-going pandemic has also challenged the basics of governance, such that there is a need to reassess and reform organisational governance systems and structures to effectively strengthen risk management, ethical business practices and organisational sustainability.

The MIA Risk Management Conference 2021 will share the latest developments and best practices in risk management needed to forge an agile and resilient enterprise for the new normal.

THIS CONFERENCE HELPS YOU TO GAIN INSIGHTS INTO

- Identifying and structuring a formula for enterprise resilience
- Mapping out strategies that are essential to business operations and continuity
- Various categories of risks that threaten organisations in the challenging business environment of the new normal
- Best practices and solutions for enhancing risk management and organisational sustainability in an uncertain and highly disruptive digital environment
- Developing an effective risk strategy for the climate crisis which poses an existential threat to people and businesses

WHO SHOULD ATTEND

- Risk Management Officers
- Compliance Officers
- Advocates of Corporate Governance
- Directors
- Chief Financial Officers & Accountants
- Internal & External Auditors
- Financial Controllers & Analysts
- Audit Committee Members
- Integrity Officers
- Company Secretaries

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CPE HOURS GAINED
8

RISK MANAGEMENT CONFERENCE 2021

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CONFERENCE PROGRAMME

DAY 1

8.30 am LOG IN TIME FOR PARTICIPANTS AND ANNOUNCEMENT BY EMCEE

9.00 am WELCOME REMARKS

9.10 am FORMULA FOR ENTERPRISE RESILIENCE

Enterprise agility and resilience are critical for business continuity and sustainability, above and beyond the pandemic new normal. Headlining success stories of resilient companies, this session recommends that risk managers assess their business models to identify and structure a formula for enterprise resilience. Ideally, this formula should integrate digital transformation to optimise risk management and improve business and people processes.

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SPEAKER

RANJIT SINGH | Regional Managing Director, Tricolor Axcelasia

10.00 am BOARD TALK: ETHICS AND RESILIENCE BEGINS AT THE TOP

In times of crisis, ethical leadership is a must to model exemplary conduct and avert incidents of misconduct. This session highlights the board's role in advocating for ethical behaviour and zero tolerance of misconduct, and asks whether in-house investigation and whistleblowing capabilities should be enhanced to support compliance and good governance.

SPEAKER

VRAJ PILLAY | Governance, Risk & Compliance Specialist

10.50 am BREAK

11.05 am CLIMATE CHANGE: TACKLING THIS EXISTENTIAL THREAT

As we focus on battling the pandemic, most of us are neglecting climate risk, ranked as the most impactful and second most likely long-term risk by the WEF Global Risk Report. This session offers updates on the existential threat of rising temperatures, including severe heat waves, floods, drought and rising sea levels, and explains how businesses can take the lead in fighting climate change.

MODERATOR

DR NURMAZILAH DATO' MAHZAN | Chief Executive Officer, Malaysian Institute of Accountants

PANELLISTS

ANTHONY CHEUNG | Board Governor and Convenor, Green Finance, Friends of the Earth (HK)

ROBERTO BENETELLO | Executive Director, Business Council for Sustainable Development Malaysia

DATIN SERI SUNITA RAJAKUMAR | Founder, Climate Governance Malaysia

12.10 pm MANAGING FINANCIAL RISKS IN TIMES OF UNCERTAINTY

In these uncertain times, businesses are rightly prioritising solvency and financial health. This session discusses how businesses can mitigate risks in different recovery scenarios and manage financial impacts through strategies for cashflow management, budget revision and forecasting, impairment and taxes.

MODERATOR

RASMIMI RAMLI | Deputy Executive Director, Digital Economy, Reporting & Risk, Malaysian Institute of Accountants

PANELLISTS

ANG KOK CHING | Chief Financial Officer, Touch 'n Go Sdn Bhd

KHOO POH POH | Senior Executive Director, Ernst & Young

SYAHRIL NIZAM ABU HASAN | Chief Risk & Compliance Officer, Lembaga Tabung Haji

1.15 pm END OF DAY 1

DAY 2

8.30 am LOG IN TIME FOR PARTICIPANTS AND ANNOUNCEMENT BY EMCEE

9.00 am MANAGING DIGITAL RISK: IMPLICATIONS OF ADOPTING TECHNOLOGY

As the pandemic accelerated digital adoption, there was a concurrent rise in cyberattacks and cyber risk which is predicted to continue throughout 2021. This topic focuses on formulating an effective risk management plan and discusses the best practices and solutions for enhancing risk management in an increasingly digitalised environment.

SPEAKER

CHARI TVT | Board Member of Several Public Listed Companies

9.45 am MANAGING SUPPLY CHAIN CHALLENGES / SUPPLY CHAIN RESILIENCE

Supply chains were badly disrupted during the pandemic and trade war. To prevent future disruptions, businesses need to enhance their Supply Chain Risk Management (SCRM) and address the vulnerabilities in their supply chains. This session focusses on assessing the gaps in supply chain and supply chain partners in terms of reliability and cultural fit, and devising solutions for supply chain challenges, such as partners' engagement and screening, supply chain diversification and resiliency.

SPEAKER

CHAYCE WONG CHAE SING | Regional Head, Risk & Compliance Asia Pacific, Bausch Health

10.30 am RIGHTSIZING THE WORKFORCE IN TIMES OF CRISIS: RISK CONSIDERATIONS

Is rightsizing the right decision for your business in these unprecedented times? This session assesses the risks of rightsizing, including the need to manage the impact on brand and reputation as well as to optimise productivity and business continuity with limited resources.

SPEAKER

PETE BENTLEY | Global Chief Commercial Officer, Human Capital Solution, AON

11.15 am BREAK

11.30 am DOES INSURANCE COVER YOU IN A BLACK SWAN EVENT SUCH AS A PANDEMIC?

The pandemic ranks as a major black swan event that few saw coming. Get invaluable insights into whether insurance companies provide cover for such an event and the challenges.

SPEAKER

ALEX LOW | Chief Commercial Officer, MPI Generali

12.15 pm RISK READINESS: MOVING FORWARD AND BEYOND

While COVID-19 risks are currently top-of-mind, risk managers also need to anticipate and prepare for a host of other threats, ranging from climate emergencies to natural disasters to cyber, talent, market and geopolitical risks. This session focuses on enhancing risk management with data analytics and predictive analysis to better understand potential risks and returns and enable more agile and robust decision-making.

MODERATOR

VANEESA VEERAPAN | Corporate Governance Specialist

PANELLISTS

LEE MIN ON | Board Member of Several Public Listed Companies

LIM FEN NEE | Chair, Digital Technology Implementation Committee (DTIC), Malaysian Institute of Accountants

RACHAEL MAH | Founder, International Risk Advisor & Corporate Trainer, AusAsia Training & Advisory

1.15 pm END OF CONFERENCE

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ALEX LOW

Alex is Chief Commercial Officer at MPI Generali and has been involved in the insurance industry since 1983. Prior to this, he was with Willis Towers Watson Malaysia as Deputy CEO. He was elected into the management committee of the Malaysian Insurance and Takaful Brokers Association (MITBA) from 1993, serving in various capacities and was Chairman from September 2009 until January 2015. He was also appointed a director of the Malaysian Insurance Institute (MII) and chairman of the audit committee from November 2009 to January 2015. He initially oversaw the financial operations of J&H Malaysia (renamed Marsh later) before moving into client management. He joined JLT Malaysia at the end of 2001 as Senior VP, Special Risks, before taking over as CEO in 2003. Alex was the first recipient of the MITBA Lifetime Achievement Award in October 2015.



ANG KOK CHING

Kok Ching is the Chief Financial Officer of Touch 'n Go Sdn Bhd and had held controllership overseeing multiple sites with regional exposures. A seasoned CPA of 25 years, he had led multiple financial process reengineering, change management, system implementation for MNCs in manufacturing, distribution, packaging and retailing of FMCG and SSO. He is passionate in laying the right building blocks with executable action plan in building sustainable foundation in any transformation journey. Kok Ching holds an MBA from the Multimedia University, a Bachelor in Accounting (1st Class Honours) from University Malaya, and completed the Transformative Leadership programme by the APAC Leadership Institute ELC. He is a Chartered Accountant of MIA, and a member of MICPA.



ANTHONY CHEUNG

Anthony is an expert in Green & Sustainable Investment, SDG Investing and Climate Governance in Asia, having served in renowned financial institutions in London, Singapore and in Hong Kong including Gartmore, Pictet, BNP Paribas and ExodusPoint Capital. He was the first in Asia to attain the Certified ESG Analyst (CESGA®) designation, and appointed to the Professional Assessment Panel in Sustainable & Responsible Investment at the Chartered Institute of Securities and Investment (CISI). Apart from the Board Governor and Convenor of Green Finance at Friends of the Earth (HK), Anthony serves as an INED, chairman of the Audit Committee of China Shineway Pharmaceutical Group, and as an INED and chairman of the ESG committee of IPE Group Limited (both listed on the Hong Kong Stock Exchange). Anthony is a Visiting Fellow at University of Hamburg and a Fellow of CPA Australia. He holds a BSc (Hons) in Economics from the London School of Economics and a Postgraduate Certificate in Sustainable Business from the University of Cambridge. Anthony was awarded Regional ESG Leader Award by Insights and Mandate (I&M).



CHARI TVT

Chari was Group Chief Financial Officer at Axiata Group Berhad until retiring in 2016. He has had senior advisory and consulting assignments, including a listed infrastructure company in Malaysia, a global valuation company and a high-tech semiconductor fabrication company. He is a Board and Board advisory member of a telecommunication company, and an analytics and software company. Prior to Axiata Group, he was Vice President of Sales for Asia Pacific and Japan at HP Financial Services. He holds an MBA from State University of New York at Buffalo, and is a Fellow member of the Chartered Institute of Management Accountants UK, an Associate member of Institute of Chartered Accountants and the Institute of Cost and Works Accountants of India. He is also an advisory member of MIA's Subcommittee and an advisor to a UK-based listed software company.



CHAYCE WONG CHAE SING

Chayce is Regional Compliance Director, APAC at Bausch Health and has over 25 years of global experience in risk management, governance, compliance, strategic planning and process improvement. He was previously the Head of Risk & Compliance at a global pharmaceutical company and before that held leadership roles at regional level for multinationals and professional services companies such as AstraZeneca Ltd., Baxalta, Marsh, Protiviti and KPMG. He was previously the Group Chief Risk & Compliance Officer of UEM Group where he led the development and implementation of an integrated risk management and the Integrity and Governance Framework to safeguard shareholder value and embed an ethical and compliance culture across the UEM Group. At Bausch Health, he is entrusted to establish an integrated governance framework to support business strategies and oversees the implementation of an effective and robust Governance & Compliance Programme across Asia Pacific. Chayce is an active advocate of corporate governance, risk management and integrity, and he was actively providing training to State-Owned Enterprises in China and spoke at training programmes of National Accounting Institute of Xiamen and China Institute of Internal Auditors. He had served as a director on the Global Board of Directors, Professional Risk Managers International Association, and served on the Research & Technical Advisory Committee of The Institute of Internal Auditors Malaysia. Chayce holds a Bachelor of Accounting (Hons) from University of Malaya, and is a member of Malaysian Institute of Accountants, Professional Risk Managers' International Association, Global Association of Risk Professionals, and The Institute of Internal Auditors Malaysia.



LEE MIN ON

Min On is Chairman of the Audit Committee at the Institute of Internal Auditors Malaysia and an Independent Non-Executive Director of several main market listed companies. He retired as Risk Consulting Partner of KPMG Malaysia in 2015 after serving for 37 years. He co-authored Bursa Malaysia's Corporate Governance Guide (1st and 2nd editions). He speaks at conferences and seminars organised by various professional/regulatory bodies and customised in-house training, covering sustainability, corporate governance, enterprise risk management, fraud risk management, internal controls, risk-based internal audit, listing requirements of Bursa Malaysia and other emerging topics and regulatory requirements. Min On is a Chartered Accountant of MIA, a Certified Public Accountant of MICPA and a Fellow Member of the Institute of Internal Auditors Malaysia.



LIM FEN NEE

Fen Nee is a Council Member of the Malaysian Institute of Accountants (MIA), and is currently the Chair of the ACCA Malaysian Advisory Committee (MAC). Fen Nee was previously a partner with Deloitte Southeast Asia. She was also the former Head of Audit Oversight Board (AOB), Securities Commission Malaysia and was one of the founding management team members of the AOB. In addition, she also served as a Project Advisor to the Securities Commission covering various capital market projects and actively involved in international and ASEAN audit oversight activities. Fen Nee holds a Masters in E-Commerce from Charles Sturt University, Australia. She is a Chartered Accountant; a member of MIA, ASEAN CPA, and the Financial Planning Association Malaysia; and a Fellow member of ACCA UK.



DR NURMAZILAH DATO' MAHZAN

Dr Nurmazilah is Chief Executive Officer of the Malaysian Institute of Accountants (MIA) and leads the Institute's value creation, regulatory and nation building agenda. She is a member of the framework review panel of the International Integrated Reporting Council and a technical advisor of the Public Accountants in Business Advisory Group of the International Federation of Accountants. Prior to being appointed CEO of MIA, she had served as a Council member of MIA, a Member of the Malaysian Accounting Standards Board, an elected member of the Board of Governors for the Institute of Internal Auditors Malaysia, a Council member of The Malaysian Institute of Certified Public Accountants, and Honorary Treasurer with Persatuan Ekonomi Malaysia. She started her career with Arthur Andersen in 1993 and later joined KUB Malaysia Berhad as Group Accounts Manager. Her extensive work experience spans across public practice, industry, academia and regulation, covering various industries including property development and construction, banking, unit trusts, trading and manufacturing. In higher education, she last held the post of Director of University Malaya Graduate School of Business. An accountancy graduate of the International Islamic University of Malaysia, Dr Nurmazilah holds a PhD in accounting from the University of Birmingham, UK, and the Certified Risk Management and Assurance qualification, and is a Certified Internal Auditor. She has conducted research projects in the areas of auditing, financial reporting and corporate governance throughout her academic career, and continues to take a deep interest in applied research, especially in digital and technological issues affecting the profession.



PETE BENTLEY

Pete is a partner at Aon, the Global Practice Leader for Future of Work, and serves as Aon's Human Capital Solutions' Commercial Chief Officer. His focus is on helping deliver workforce agility and resilience to drive performance and is the leader of Aon's Future of Work practice. He works with clients to develop structures and roadmaps to support workforce change and to align existing skills and evolving capabilities to current and future workforce models. He has built two successful digital platforms, developed a leading financial service data provision business; built two advisory practices and conceived, designed and implemented a "first-mover" digital content business within a bank. Pete has worked as a consultant and within investment banks in a variety of commercial roles globally for over 15 years. As a consultant he has built several successful practices while helping banks manage their sales force, build client strategies aligned to business plans, and leverage data to drive sales effectiveness, resource deployment and motivate talent. He also helped numerous FinTech businesses refine their commercial model, go-to-market strategy and raise capital. During this time he received a crash course in design thinking, digital, agile development, dev-ops, digital marketing, talent management, and managing internal transformation after also, rather unfairly, being labelled as a "disrupter" while building a "FinTech market place" in an Institutional Bank. Pete graduated from the University of Kent with a combined Bachelors degree in Politics, Philosophy and History, and is an Associate of the Chartered Institute of Management Accountants.

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RACHAEL MAH

Rachael is an International Risk Advisor & Trainer with AusAsia Training Institute Pty Ltd, Australia. She has served in many corporate executive and divisional leadership roles with many multinationals spanning Asia, USA, Europe and Australasia for over 25 years. Using this experience and her many international relationships, she established AusAsia Training & Advisory in 2009. Rachael, her team and business partners are serving the business needs of companies and executives internationally across Asia, EMEA, USA and Oceania regions with many of her clients continuing to engage AusAsia Training & Advisory on a hybrid of online and face-to-face training and advisory engagements. Rachael is a qualified CA, CPA, PMIIA, Cert IV TAE, Master NLP, specialising in governance, risk management and internal audit including cross cultural business communication skills for the private and public sectors.



ROBERTO BENETELLO

Roberto's genuine passion and commitment to sustainability and his eagerness to act as catalyst in helping business in the transition to a sustainable world, have led him to take the role of Executive Director of the Business Council for Sustainable Development Malaysia Berhad (BCSD), a Global Network Partner of the World Business Council for Sustainable Development (WBCSD). BCSD is a CEO-led, action oriented, collaboration and advocacy platform that convenes members and stakeholders in a safe pre-competitive collaborative space to develop tools, methodologies and to share best practice. Roberto led the EU-Malaysia Chamber of Commerce and Industry for almost four years and during his tenure the Chamber became one of the most influential organisations and advocacy platforms in Malaysia. He has held several senior general management positions in the private sector, working for Fortune-500 companies and start-ups in countries such as Italy, UK, Spain. Roberto holds an MBA from SDA Bocconi in Italy and an MA in Marketing from Lincoln University, UK.



RANJIT SINGH

Ranjit is the Regional Managing Director of Tricor Axcelasia Sdn Bhd and has over 30 years of experience in the fields of risk management, internal audit and forensic accounting. He is a member of the Board of Directors of Global Institute of Internal Auditors (IIA), and was a member of the Global IIA Audit Committee, IIA's International Internal Audit Standards Board, President of ACIIA and President of the IIA Malaysia. He has led and completed risk management projects at over 150 companies (PLCs, GLCs & MNCs) covering various industries. He has also led workshops on behalf of Bursa Malaysia on risk management, internal audit and investigation covering participants from over 300 listed companies and spoke at various conferences and Board training programmes. Ranjit has appeared on TV and Radio shows including Biz talk (Astro Awani) and live on BFM's breakfast grille programmes on the subjects of internal audit, risk and governance.



RASMIMI RAMLI

Rasmimi is Deputy Executive Director, Digital Economy, Reporting & Risk of the Malaysian Institute of Accountants (MIA). She leads the digital economy initiatives in the Institute and oversees the implementation of the MIA Digital Technology Blueprint. She is also responsible for technical activities of the Institute as well as risk management and customised learning functions in MIA. She provides technical support to the Institute on MFRS, MPERS and MPSAS. She sits on various MASB working groups and task forces as well as the technical committees under the Accountant General's Department. She was a technical advisor of the International Public Sector Accounting Standards Board from 2013 to 2015 and she provided technical assistance to the World Bank Group on IFRS transition projects. She has 9 years audit experience with major firms in the UK and Malaysia and was an internal auditor with Maxis Berhad. Rasmimi is a member of MIA and a fellow member of ACCA. She graduated from University of Wales, Cardiff, UK.



DATIN SERI SUNITA RAJAKUMAR

Datin Seri Sunita is Founder of the Malaysian Chapter of the World Economic Forum's Climate Governance Initiative. She is a Global Advisory Board member at Nottingham University's School of Business, and sits on the boards of trustees of various charitable foundations. Her legal degree from the University of Bristol and professional qualification as a Chartered Accountant (England & Wales), led to a career in investment banking. After 6 years in investment banking, she was invited by the Ministry of Finance to manage the first government-owned foreign technology venture capital fund. She has also advised on national innovation ecosystems. She is Chairperson Caring Pharmacy Berhad, and independent director for Dutch Lady Milk Industries, MCIS Insurance, and Zurich General Insurance.



SYAHRIL NIZAM ABU HASSAN

Syahril is the Chief Risk & Compliance Officer at Lembaga Tabung Haji, where he is tasked with re-engineering the risk management and compliance structure to be the best in its class by outlining comprehensive programmes and initiatives to enhance and improve the risk and compliance culture throughout Tabung Haji and its subsidiaries. Prior to Tabung Haji, he was Vice President and Chief Risk Officer at Manulife Insurance Bhd, overseeing the overall risk management functions of the company and entrusted to strengthen the robustness of the company risk management oversight. He had to also collaborate with business units and other functional teams to identify, measure, control and report on the country's risk exposures, ensuring risks are managed within the country's risk appetite and risk limits. Syahril started his career in 1994 as a Junior Executive with United Overseas Bank (M) Bhd. Over the course of his career he had served with Maybank Bhd as Manager & Specialist, Ops Risk of Treasury; Head of Market Surveillance & Analytics; Head of Market Risk Governance; and Head of Compliance, Market Risk Management. He had also served as Compliance Manager at Bursa Malaysia, Compliance/Senior Finance Officer at RHB Bank Bhd and Recovery Officer with United Overseas Bank (M) Bhd. Syahril holds a Bachelor's Degree (Honours) in Finance/Accountancy/Banking, Majoring in Accounting from Universiti Teknologi MARA.



VANEESA VEERAPPAN

Vaneesa is an Associate Member of the Chartered Institute of Management Accountant. She is a Certified Online Trainer and carries the title Virtual LearnCaster. Her core expertise are in the fields of Corporate Governance, Compliance Management, Risk & Policy Management & Internal Audit. She started her career with Malaysia Airlines as a Chartered Accountant, then moved on to Risk & Policy Advisory, and thereafter to being an Internal Auditor. Moving on, she left Malaysia Airlines and joined Astro Malaysia as a Risk Management Practitioner and trainer, regularly training staff on Corporate Governance, Risk Management and Internal Audit best practices. After 20 over years in the corporate world, Vaneesa decided to move on to training and development. She is a certified HRDF trainer and is an endorsed trainer by the Basel Institute of Governance Switzerland. Recently, she received the prestigious award of Risk Practitioner and Certified Trainer under the category of Women Leadership by CMO Asia.



VRAJ PILLAY

Compliance, Governance & Risk expert practitioner, trainer, advisor and consultant, Raj Pillay, a UK law graduate, has seen both the word and the world of Compliance (and in particular, Anti-Money Laundering and Counter Financing of Terrorism) evolve and redefined in numerous ways in the more than 20 years he was involved with it. He is also a Harvard Business School certified practitioner in the field of Risk and Controls that provides a risk framework that links strategy, organisational effectiveness and control. Complementing his involvement in the Compliance space are the disciplines of Legal, Governance, Risk and Ethics. He is currently the ASEAN/Australia/New Zealand lead Regional Compliance & Governance Advisor for one of the largest independent financial services organisation in the world and sits on the Board of its Malaysian office. His previous professional positions include being a Legal Counsel; Vice President, Country Legal & Compliance Head at Citibank Malaysia; Executive Vice President, Group Head, Legal & Compliance at RHB Bank Berhad; General Manager, Head, Ethics & Compliance Division at the Asian Institute of Finance; Country Head of Compliance at Alkhair International Investment Bank, and as Consultant and Trainer in Legal & Compliance, Governance, Risk and Ethics. In all the positions that he has served, the multi-disciplinary themes of Compliance, Governance, Risk, Ethics and Legal are applied as this will provide a holistic offering in this regard. As a consultant, advisor and trainer, his services extend to both locally and regionally.

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- For selected webinars, the fee includes e-materials.
- **Individual Registration:** Full payment shall be made at the point of online registration.
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Member (BoardRoom, CIMA, FPLC, IACS, ICDM, MACD, MICG, MICPA, MSWG)* / Member Firm	RM 700
Non-member	RM 900

* Group registrations and members of BoardRoom, CIMA, FPLC, IACS, ICDM, MACD, MICG, MICPA, and MSWG are required to contact MIA to register for this conference.

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CONFERENCE DETAILS & REGISTRATION

21 & 22 April 2021 (Wednesday & Thursday),
9.00am – 1.15pm

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