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PUBLIC SECTOR INTERNAL AUDIT Conference 2021

Elevating the Public Sector, Enhancing Trust

27 & 28 July 2021 (Tuesday & Wednesday), 9.00am – 1.20pm



KEYNOTE ADDRESS BY

**YBHG. DATO' NIK AZMAN
NIK ABDUL MAJID**
Auditor General,
Jabatan Audit Negara

With their core competencies and ethical codes, Public Sector Internal Auditors are ideally placed to lead as agents of change in the volatile and uncertain new normal of post-COVID-19. Public Sector Internal Auditors are not just critically needed to support the transformation of state agencies to become more agile and innovative while maintaining trust, but they should model the ethical, innovative and agile behaviour and practices which their public service colleagues can emulate.

For credibility as change agents, Internal Audit must itself transform to keep pace with stakeholders and align with the strategies, objectives, and risks of the organisation as well as the government's digital agenda. To innovate, Internal Audit must embrace big data and analytics to deliver valuable data driven insights, while adopting technologies to enhance internal processes and service delivery to citizens and businesses. This Conference focusses on the journey of innovation that all Public Sector Internal Audit functions and practitioners must embark on to elevate organisational and government change, towards enhancing public trust.

OBJECTIVES

- Identify the key areas for improvement and propose the push factors and changes needed for public sector internal audit to emulate best practices of the corporate world
- Identify how local counterparts can adapt to a digitalised environment and the tools and strategies that can be emulated to transform them into adept data-driven practitioners
- Identify the diverse types of fraud risk arising from the pandemic and focus on solutions for management and mitigation
- Understand how to integrate design thinking into daily work processes for better management of risks and outcomes
- Understand how auditors can be future-ready and highlight the tools and skills they need to be agile and adaptable in all situations

WHO SHOULD ATTEND

- Public Sector Internal Auditors/ Compliance Officers of:
 - » Federal Government agencies
 - » State Government agencies
 - » Government Linked Companies (GLCs)
 - » Statutory Bodies
 - » Regulatory Bodies
- Accountants
- Other Professionals who carry out internal audits

DAY 1

8.30 am REGISTRATION & WELCOMING PARTICIPANTS

9.00 am WELCOME REMARKS

ZAINAL ABDUL KADER President, IIA Malaysia

9.10 am KEYNOTE ADDRESS

ELEVATING THE PUBLIC SECTOR, ENHANCING TRUST

YBHG DATUK NIK AZMAN NIK ABDUL MAJID Auditor General, Jabatan Audit Negara

9.40 am PANEL SESSION

CREATING A CULTURE OF ETHICAL TRANSFORMATION IN THE NEW NORMAL

Internal audit is a cornerstone of effective governance that in turn improves organisational effectiveness. A properly functioning internal audit system is therefore central to improving the effectiveness and accountability of public sector organisations and the quality of public sector services. This session discusses the current state of public sector internal audit, identifies key areas for improvement and proposes the push factors and changes needed for public sector internal audit to emulate the best practices of the corporate world.

PANELLISTS

MATT KELLY Editor & CEO, Radical Compliance, USA

STEPHEN HORNE Former National President, IIA Australia

10.40 am BREAK

11.00 am BREAKING THE MOULD: NURTURING DIGITAL AND DATA-DRIVEN PRACTITIONERS

The government's vision of a digitalised nation can only be executed if public servants are equipped with the appropriate mindset and digital competencies, such as artificial intelligence (AI) and analytics skills while being mindful of data privacy and third party risks. Packed with global examples of public sector internal audit practices that have successfully embraced technology, this session looks at how local counterparts can adapt to a digitalised environment and the tools and strategies that can be emulated to transform them into adept data-driven practitioners.



SPEAKER

MOHD NOORIZAM JANAL Head, IT Audit, Permodalan Nasional Berhad

11.45 am PANEL SESSION

MITIGATING CYBERSECURITY RISKS IN THE PUBLIC SECTOR

Data breaches and online frauds are becoming more ubiquitous in both the private and public sectors as remote work accelerates technology adoption and more processes and transactions are shifted online. Like their private sector counterparts, public sector organisations face similar cyber risks and require a robust strategy for fraud prevention and cybersecurity. This session charts the current cybersecurity landscape of the public sector, identifies the common threats and proposes solutions for reducing risk and improving cyber protection.

MODERATOR

AZIZ HUSSEIN Director, Business Development, Tecforte

PANELLIST

PROF IR TS DR VINESH THIRUACHELVAM Deputy Vice Chancellor & Chief Innovation Officer, Asia Pacific University of Technology and Innovation

12.45 pm UPSKILLING AND DEVELOPING COMPETENT AND AGILE IAs IN THE POST-COVID ECONOMY

2021 will see the emergence of the post-Covid economy, where mergers and acquisitions will be back on the rise along with increased investment in technologies like intelligent automation, Robotic Process Automation (RPA), data analytics and blockchain. This session will zoom in on the upskilling and new competencies that IAs must develop in order to manage and succeed in a hyper-digitalised environment of accelerated and profound change.

SPEAKER

NIK SHAHRIZAL SULAIMAN Assurance Partner, Risk Assurance Services, PwC Malaysia

1.20 pm END OF DAY 1

DAY 2

8.30 am REGISTRATION & WELCOMING PARTICIPANTS

9.00 am MANAGING FRAUD RISK DURING PANDEMIC

The COVID-19 pandemic has had a tremendous impact on risk profiles and fraud risk. One, the control framework and monitoring of potential criminal activity may have weakened due to reduced headcounts and remote working, leaving gaps in fraud detection that can be exploited by malicious customers and staff. Two, short-term liquidity risk arising from cost cutting in the control environment could also increase fraud risk by reducing monitoring activities. This session identifies the diverse types of fraud risk arising from the pandemic and focusses on solutions for management and mitigation.

9.50 am DESIGN THINKING FOR PUBLIC SECTOR INTERNAL AUDITORS

Design thinking has been adopted by many organisations in various industries and sectors to promote an innovative approach to problem solving. This session guides public sector internal auditors on how to integrate design thinking into their daily work processes for better management of risks and outcomes.

SPEAKER

DAVID LAM Former Chief Internal Auditor & Finance Director, International PLCs

10.40 am BREAK

11.00 am REMOTE AUDITING: TWEAKING YOUR AUDIT METHODOLOGY AND USING TECHNOLOGY FOR EFFECTIVE AND EFFICIENT REMOTE AUDITS

Over the past 18 months, all organisations have adopted new working practices forced by the global pandemic. Like all business functions, internal audit hasn't had access to their offices, and have adopted new working practices around remote working and auditing. Moving forward, surveys indicate that many organisations will continue to allow remote working, at least on a part-time basis. Accordingly, these new working practices are here to stay, and internal audit needs to tweak their audit methodology and use technology for effective and efficient remote audits. In this session, we will discuss:

- Characteristics of remote working and auditing
- How remote audits differ from onsite audits
- Technology required for remote audits
- Overcoming challenges of remote audits

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SPEAKER

PHIL LEIFERMANN Business Development Director, Asia Pacific, Wolters Kluwer TeamMate

12.00 pm PANEL SESSION

AUDIT LANDSCAPE FOR PUBLIC SECTOR : 2021 AND BEYOND

Get expert insights into the evolving role of internal auditors in the public sector as they grapple with emerging trends and disruptions as well as the unprecedented impacts, uncertainty and volatility arising from the pandemic. How can auditors be future-ready and what are the tools and skills they need to be agile and adaptable in all situations?

MODERATOR

ASSOC PROF DR SITI ZABEDAH Senior Lecturer, Universiti Utara Malaysia

PANELLISTS

AZIRRUAN ARIFIN Chief Internal Auditor and Integrity Officer, Lembaga Tabung Haji

BRUCE TURNER AM Board Member and Audit Committee Chair, Wentworth Healthcare Limited Australia

KAMARUL BAHARIN Audit & Assurance Partner | Government & Public Services Leader, Deloitte

DR ONG HOCK CHYE Former Auditor General, Asian Development Bank

1.20 pm END OF CONFERENCE



DATUK NIK AZMAN NIK ABDUL MAJID

Datuk Nik Azman was appointed Auditor General of Malaysia on 23 February 2019. He started his career as an Administrative and Diplomatic Officer in 1983 with the Ministry of Finance where he handled economic analysis, debt management and budgeting. He served as Special Officer to Secretary General of Treasury and was seconded to the World Bank in Washington D.C. for 2 years where he served as an Assistant to the Executive Director. He later served as Senior Private Secretary to the Minister of Special Functions, Prime Minister's Department, who was the Executive Director of National Economic Action Council. He subsequently served the Economic Planning Unit (EPU) specialising in economic analysis and forecasting, public finance management and budgeting, as well as economic development. Over the years he served the EPU as Director of Regional Development, Director of Development Budget, Director of Macroeconomics, Head of Economic Council Secretariat, Deputy Director General and as Director General. He also served as the first Secretary General of the Ministry of Economic Affairs before his mandatory retirement in 2018. He has sat on the Boards of statutory bodies including the Board of KEJORA and served as Chairman KEJORA Board Audit Committee; the Council of MARA and a member of MARA Council Audit Committee Board; the Board of UDA Holdings Berhad; and Interim Chairman and a member of Board of Trustees of TERAJU. He had also served on the Malaysia Aviation Commission and Malaysia Competition Commission. Datuk Nik Azman holds a Bachelor's Degree (Honours) in Economics from University Malaya, a Master of Arts in Economics from University of Nebraska-Lincoln, a Diploma in Public Management from National Institute of Public Administration, and attended the Advanced Management Programme at Harvard Business School.



AZIRRUAN ARIFIN

Azirruan is the Chief Internal Auditor and Integrity Officer at Lembaga Tabung Haji (TH), where he provides assurance and consulting services to improve the effectiveness and efficiency of its operations, reliability and integrity of financial reporting. This includes ensuring ethics as well as compliance with applicable laws and regulations, in a function created to enhance and protect TH's value by providing risk-based and objective assurance, advice and insight. Prior to TH, he had served SOCSO Malaysia as the Chief Internal Audit and Integrity Officer; Perbadanan Insurans Deposit Malaysia as Head of Shared Services; and Malaysian Airline System Berhad as Head of Advisory, Audit and Business Advisory Department. During his tenure at PIDM he was tasked with managing its Audit and Consulting Services, Insurance, Risk Assessment and Monitoring as well as Enterprise Risk Management Divisions. Azirruan started his career with Malayan Banking Berhad, and had also served Bank Negara Malaysia in insurance and banking supervision where he helped in the development of the Anti-Money Laundering guidelines for the insurance industry and guidelines for Bancassurance.



AZIZ HUSSEIN

Aziz is Director of Business Development at Tecforte, where he assists in charting the strategic directions of the company. He has over 20 years of experience in technology venture investment, corporate advisory, and restructuring & recovery work—skill sets which provide a good base to his career in both the venture industry and companies embracing technology and innovative business model in facing current and future modern challenges. He was previously with UMW Group's Innovation Division, involved in the setting up of the division and early projects' evaluation. He was the CEO of Cradle Seed Ventures, where he structured and set up the venture fund, and ran its early operations with a hands-on approach to investment. He was also previously with Mavcap, a venture capital arm of the Malaysian government; Normandy, a boutique corporate advisory firm; and Ernst & Young. Aziz is an accountancy graduate of the University of Malaya.



BRUCE TURNER AM

Bruce is the Former Chair of the IIA Global Public Sector Committee, and is an active Australian company director and audit committee chair. He has over 40 years of practitioner and leadership experience in internal auditing, with his career traversing the energy, financial services, government, manufacturing and transport sectors, including in the global financial centres of New York and London. His board and audit committee roles over the last decade span 30 diverse public and private sector organisations. He held chief audit executive roles with StateRail, Integral Energy and the Australian Taxation Office prior to his retirement in 2012. He also spent six years on the IIA-Australia Board and remains an active executive coach, mentor and white ribbon ambassador. He was a contributing author for Sawyer's Internal Auditing seventh edition published in 2019. His other recent books include New Auditor's Guide to Internal Auditing (2019), Team Leader's Guide to Internal Audit Leadership (2020), Powering Audit Committee Outcomes (2020), and Rising from the Mailroom to the Boardroom (2021). Bruce was appointed a Member of the Order of Australia (AM) in the Queen's Birthday Honours of 2015.



DAVID LAM

David had served as Chief Internal Auditor and Finance Director at various international PLCs, and started working since he was 15 at his family business. His over 17 years of experience, from a small start-up to a SME in Canada, allowed him to see a large majority of "growing pains and problems" while devising customised solutions. To gain exposure to operational solutions and perspective he joined listed and/or large businesses including Scott Paper, BMO Bank of Montreal, McDonald's restaurant, Energy Metals Corporation, Groliers', Siam knitwear & Garment Co. Ltd., YF LiFe, and City Credit Investment Bank Limited. David holds a Bachelor's degree from the Simon Fraser University, an MBA from MGSM, Macquarie University, a Certificate in Risk Management (International) from the Governance Institute of Australia, and an Executive Diploma in Internal Audit from HKU Space. He also holds a License for MPF from the Mandatory Provident Fund Schemes Authority (HK), License in Principles and Practice of Insurance from the Insurance Authority (HK), and License in Long Term Insurance from the Insurance Authority (HK). He is a CPA CMA of CPA Canada and a CPA of CPA Australia.



KAMARUL BAHARIN

Kamarul is the Audit & Assurance Partner and the Government & Public Services Leader at Deloitte. He has over 24 years of experience in public accounting practice with the Firm, providing various accounting advisory and assurance services to companies and the public sector including accounting standard advisory and Integrated Reporting. His work encompasses various aspects of auditing and he has been involved in various audit assignments comprising clients ranging from limited liability companies to public listed companies and multinational corporations involved in agriculture, manufacturing, banking, property development, advertising, transportation, retailing and trading. He was also involved in the audit of a statutory body. He had spent 18 months at the Boston's Firm in the Business Assurance and Advisory service line, and gained experience in audits of US companies involved in finance, publishing, power generation and high-tech manufacturing industries. Kamarul holds a Bachelor of Accounting from the International Islamic University, and is a member of both the Malaysian Institute of Accountants and the Malaysian Institute of Certified Public Accountants.



MOHD NOORIZAM JANAL

Noorizam is the Head of IT Audit at Permodalan Nasional Berhad (PNB). Apart from his duties as an IT Auditor, he is also responsible for providing advisory internally to operational auditors on data analytics, conducts interrogation and analysis work, and presents results for the operational auditors. He also conducts audit verification, especially for dividend calculations. Noorizam started his career as an IT Auditor with a Finance company, and has over the past 26 years worked with several financial institutions as well as in other industries including automobile, manufacturing and postal services.



NIK SHAHRIZAL SULAIMAN

Nik is the Assurance Partner of Risk Assurance Services and the Islamic finance leader at PwC Malaysia. He has over 18 years of experience in the assurance and advisory profession. He was trained in the United Kingdom as a chartered accountant prior to joining PwC Malaysia in 2007 and has been involved in a wide range of work in the industry from strategy, governance, internal audit and risk management. Nik holds a Master in Business Administration from the University of Cambridge, and is professionally qualified in the area of accounting (ICAEW), investments (CFA), financial risk management (FRM) and treasury (PKMC).



DR ONG HOCK CHYE

Hock-Chye has over 30 years of broad-based international experience in governance, risk, and internal control at the Asian Development Bank, the World Bank, the United Nations Development Programme and Ernst & Young at senior levels. He holds a doctorate in auditing from Universiti Sains Malaysia with professional certifications in auditing and accounting. Hock-Chye is a founding member of AuditWithoutWalls!, an online knowledge-sharing platform for auditors. He is also an advisory board member of the Continuous Auditing and Reporting Lab, Rutgers University in New Jersey, USA and a council member of Hospis Malaysia, a charitable community palliative care organisation in Malaysia. Before retiring in September 2020, Hock-Chye was the Auditor General of the Asian Development Bank headquarters in the Philippines.



PHIL LEIFERMANN

Phil is the Business Development Director, Asia Pacific at Wolters Kluwer TeamMate and is responsible for the TeamMate audit management and data analytic solutions in Australia, New Zealand and Southeast Asia. He is one of the region's most respected management assurance experts, specialising in governance, internal audit, IT audit, risk management and compliance. He has over 34 years of consulting experience, and has successfully completed projects throughout the Asia Pacific region. Before joining Wolters Kluwer, he was the Managing Director at Insight Consulting for 16 years and a Director at PricewaterhouseCoopers for 14 years. He holds a Master of Business Administration from the University of Western Australia, a Bachelor of Business majoring in accounting and information systems from the Southern Cross University and many professional certifications from IIA, ISACA and ACFE.



ASSOC PROF DR SITI ZABEDAH SAIDIN

Dr Siti is an Associate Professor with the Tunku Puteri Intan Safinaz School of Accountancy (TISSA), College of Business, Universiti Utara Malaysia (UUM). She is also the Deputy Director of UUM's Department of Business Strategy and Development. She holds a PhD from the University of Sheffield, United Kingdom, in the area of internal auditing. Her research interest focusses on internal auditing, public sector accounting, reporting, risk management and, governance and integrity. She has received grants from IRPA and MOHE for research work on issues relating to internal auditing and public sector accounting. She is also involved in writing text books for the public sector accounting course at UUM. She is a sought after speaker and facilitator for various workshops relating to accounting, auditing and financial reporting in the context

of public sector organisations for local and international participants. Dr Siti also holds a B.Acct (Hons) and a MSc. Mgmt. (Acct) from UUM. She is a lifetime member of the Malaysian Accounting Association and is actively involved with the Asian Academic Accounting Association.



STEPHEN HORNE

Stephen is the Principal and Consultant at Checks Balances & Integrity, and had a 38-year career in the public sector of New South Wales, Australia. His executive roles included Assistant Auditor-General for NSW, looking after Performance Audits, and Chief Executive of IAB, a Government Trading Enterprise undertaking internal audits and misconduct investigations for NSW State Government and Local Government bodies. In 2015 he established Checks Balances & Integrity, offering services as a professional Non-Executive Director and a specialist adviser, consultant and trainer in the fields of integrity and culture, fraud control, risk, governance and performance audit. He currently serves as an independent member on sixteen Audit & Risk Committees across Commonwealth, State and Local Government bodies in NSW, ACT and

Victoria, and chairs five of these. Stephen was Australian President of the Institute of Internal Auditors 2013-2015; Australia's delegate on the IIA Global Board 2015-2019, and Global Chair of the IIA's Public Sector Guidance Committee 2016-2019. With Bruce Turner AM, Stephen recently co-authored the IIA-Australia publication "Effective Internal Auditing in the Public Sector".



PROF IR TS DR VINESH THIRUCHELVAM

Prof Vinesh has over 25 years of experience in education/academics, ICT, operations & maintenance, facility management, design and project management in various industries ranging from building services/property, oil & gas, district cooling plants, co-generation power plants and the port industry. He has managed deliveries of international projects in the Maldives, India, Russia, Iran, UAE, Qatar, Saudi Arabia, Oman, Vietnam, Brunei and Malaysia for the property sector, ports, oil & gas and power plant industries. Prof Vinesh is currently the Deputy Vice Chancellor (Research & Innovation) and Chief Innovation Officer for the APIIT Education Group. He is also part of various expert panels and task forces in local Ministries and Agencies addressing Digital Inclusivity for the nation such as KSM, KASA, KKMM, MDEC, MIA and BEM.

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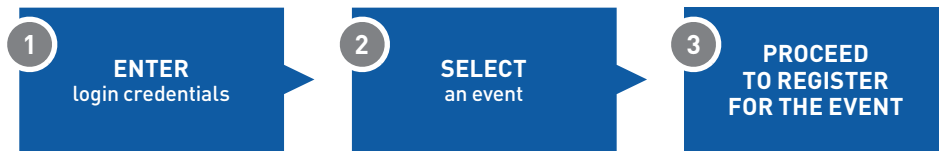
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