

MALAYSIAN INSTITUTE OF ACCOUNTANTS



SUPPORTED BY:







FPLC[®]



NE\

DIFFERENCE MAKERS''



HRDC

SUBSTANCE (wos) symposium 2022 Diversity, Equity & Inclusion Towards

Future Sustainability

20 January 2022 (Thursday), 9.00 am – 1.15 pm

Gender equality and women's full equal participation in all areas of life, especially decision-making, are integral to the Decade of Action and meeting the Sustainable Development Goals (SDGs) by 2030. By creating spaces that elevate, amplify, and empower women, the Women of Substance (WOS) Symposium 2022 seeks to inspire attendees while fast-forwarding the leadership roles of women in meeting the 2030 deadline.

Women leaders are encouraged to champion the SDGs by participating in the WOS 2022, themed "Diversity, Equity and Inclusion towards Future Sustainability". The WOS intends to upskill participants on strategy development, communications, influencing and problem-solving skills, while building their all-round capacity and capability.

In just half a day, attendees will benefit from the WOS's carefully curated content centering upon megatrends, diversity, equity and inclusion (DEI), sustainable leadership from the perspective of women leaders and ESG strategy. Through presentations, expert panel discussions, and dynamic exchanges with industry experts and other accomplished professionals, this symposium will set the stage for women leaders to excel in the C-Suite and the Boardroom.

ATTEND THE WOS 2022 TO OBTAIN THE FOLLOWING KEY TAKEAWAYS:

- **INSIGHTS** into Global Megatrends on diversity
- ANALYSE best practices of high performing boards
- DEBATE ideas and perspectives on strategy and business sustainability
- HANDLING disruptions through innovative leadership
- APPLY strategies to enhance the board's oversight of ESG

WHO SHOULD ATTEND

- CEOs
- Executive Directors
- Non-Executive Directors
- Chairmen
- Members of Boards
- Company Secretaries
- Board Consultants
- Board Advisors
- Business Owners

DIVERSITY. EQUITY AND INCLUSION TOWARDS FUTURE SUSTAINABILITY



SYMPOSIUM PROGRAMME

8.30 am	PARTICIPANTS LOGIN TO PLATFORM
---------	--------------------------------

9.00 am **WELCOME REMARKS**

DR NURMAZILAH DATO' MAHZAN Chief Executive Officer, Malaysian Institute of Accountants

9.10 am **GLOBAL FUTURE MEGATRENDS: THE NEW WORKFORCE**

-9.55 am Effective leaders will need to be hyper-aware of megatrends as these will shape the expectations, behaviours and needs of society and talent to which agile businesses must respond.

> This session will give an overview of the global megatrends expected to transform the new workforce and how these might impact women leaders, including:

- » Demographic shifts through globalisation and urbanisation
- » The climate change agenda
- Hyperconnectivity through technology
- The diversity agenda
- » Leadership through crisis

SPFAKER

KEVIN KAN Chief Experience Officer, Break Out Consulting Asia

PANEL DISCUSSION 10.15 am

BREAK

9.55 am

-11.15 am CHAMPIONING DIVERSITY, EQUITY, AND INCLUSION

Investors are increasingly interested in the environmental, social, and governance (ESG) factors which include diversity and inclusion. Diversity is a critical factor in improving not just the quality of a company's leadership and decision-making, but also its overall financial, environmental, social, and governance performance, and ultimately, the company's sustainability. Organisations can benefit from internalising the values of diversity, and communicating these by making a public commitment to diversity on their website or in an annual report.

This session will explore how organisations can set a strong tone from the top and reap the optimal benefits of diversity by:

- » Leveraging on the power of parity and inclusion
- » Selecting the optimal board composition (skills, experience, demographics)
- Exploring a talent development and mentoring programme for >> leadership roles
- Skillfully setting nominations and governance strategy to >> promote diversity
- Championing corporate governance principles and practices in addressing succession planning with objectivity and professionalism

MODERATOR

ADELENA LESTARI CHONG Managing Partner, Paddee Connexions Group PANELLISTS

CLAIRE BRAUND Executive Director, Women on Boards JESSICA YAP Executive Director Golden Land Bhd DATO' ZURAIDAH ATAN Advocate & Solicitor and Principal. Chambers of Zuraidah Atan

PANEL DISCUSSION 11.15 am

-12.15 pm SUSTAINABLE LEADERSHIP OF THE FUTURE

From increasing productivity and enhancing collaboration to inspiring organisational dedication, the benefits of elevating women to leadership roles are well documented. Women leaders may provide fresh perspectives into decision-making and value creation. With more women in upper-management positions, research suggests that businesses can shift from short-term profit maximisation to a broader focus on longer-term goals.

This session will impart knowledge on:

- Effective leadership traits in managing future challenges
- The competitive edge of soft skills in the boardroom 22
- Sustainable leadership as a driver for future sustainable corporate performance
- The different expectations when serving on the board of Government Linked Companies (GLCs), Financial Institutions (FIs), and Public Listed Companies (PLCs) as opposed to entrepreneur-owned organisations
- Leadership traits required at an entrepreneur-owned PLC >> MODERATOR

BAJEN MAKHLJANI Client Partner & ESG Solutions Head Korn Ferry Singapore

PANEL LISTS

PROFESSOR EMERITUS DATUK NORMA MANSOR Director. Social Wellbeing Research Centre, Universiti Malaya RIDHIMA KHANDUJA Country Head, Malaysia, Kincentric DR YASMIN RASYID Sustainability Director, Lendlease Malaysia

PANEL DISCUSSION 12.15 pm

-1.15 pm **ESG OVERSIGHT: FROM A COMPLIANT TO A STRATEGIC** MINDSET

ESG is dominating the Corporate Governance agenda as it is perceived as a global phenomenon that will usher in greater corporate accountability. This phenomenon has helped shape stakeholder expectations, catalysed continuous market-driven changes and regulatory developments in favour of ESG, and even increased Global Shareholder Activism. This has created a sharp learning curve for directors, executives, investors, and other stakeholders who must navigate carefully through this new landscape in order to balance the expectations and interests of various parties.

This discussion will share strategies on enhancing the management's role and board's oversight on ESG including:

- » ESG levers—policy, social, investor, regulatory and financial
- Identification of sustainability issues that will affect financial >> performance
- Grasp of reporting standards for sustainability performance
- Crafting an authentic value creation story that narrates the company's ESG performance to the market
- The Board's role in managing the sustainability of share prices and enhancing shareholder value

MODERATOR FRANCIS XAVIOUR JOE General Manager, Diligent Asia ANZ PANELLISTS

TUNKU ALIZAKRI RAJA MUHAMMAD ALIAS Chairman, Malaysia Venture Capital Management Berhad (MAVCAP) ILHAM SUNHAJI Board of Trustee, Women Leadership Foundation (WLF) SHAREEN SHARIZA DATO' ABDUL GHANI Chief Executive Officer & Co-Founder, Sorga Innovation Sdn Bhd

END OF WOS 1.15 pm



ADELENA LESTABLCHONG

Adelena is the Managing Partner of Paddee Connexions Group, a global provider of 21st century leadership skills for senior leaders and business owners, serving clients in US, Singapore, Hong Kong, Indonesia and Malaysia. She works with high-performing clients to help them know ways to have new thinking and possibilities to accomplish their higher vision. Prior to founding Paddee Connexions, she founded and led Lestari Ventures Sdn Bhd, a boutique corporate services firm for family managed companies and foreign investors. She was Chair for the Malaysian Institute of Accountants Penang Branch, and held positions as Council Member of ACCA Malaysian Advisory Council and a recipient of Le'Prestige Top 40 under 40 awards. Her Board experiences spans over a decade across medium to large privately held companies and non-profit organisations. She currently serves on the board of Malaysian Alliance of Corporate Directors, Pacific Basin Economic Council (HK) and several privately owned companies. She speaks internationally on Industry, Technology and Innovation, diversity on boards,

sustainability governance, future of work and self-leadership practices. Adelena is a Chartered Financial Analyst, Chartered Accountant of Malaysia, and holds a BSc(Hons), ACC.



TUNKU ALIZAKRI RAJA MUHAMMAD ALIAS

Tunku Alizakri Alias is the Chairman of Malaysia Venture Capital Management Berhad (MAVCAP) which is tasked by the Government to develop and add value to the VC ecosystem of Malaysia. He has extensive experience covering fund management and the financial industry, public sector administration and central banking, media and telecommunications, property development, plantations and oil and gas. He had also served as Chief Executive Officer of the Employees Provident Fund (EPF), having joined the EPF in 2014 as the Deputy Chief Executive Officer for the Strategy Division overseeing national policies on social protection, and developing EPF products and services, and was an ex-officio member of the EPF Board and Investment Panel. He also sits on the board of Sime Darby Plantation Berhad, IHH Healthcare Berhad, Bumi Armada Berhad, and Prudential BSN Takaful Berhad. He is passionate in the areas of social security, and served as Vice Chair of Technical Commission on Organisation, Management & Innovation of International Social Security Association (ISSA) and the

Secretary-General of Asean Social Security Association (ASSA). Alizakri is also the founder of PAN Productions Kuala Lumpur which won multiple awards for excellence in the musical theatre genre since 2010. Other than producing musicals, he also performs onstage (for which he was nominated for Kakiseni's Best Supporting Actor award in 2016).



CLAIRE BRAUND

Claire is a social entrepreneur and businesswoman from Australia. Following a career in journalism and public relations, she co-founded Women on Boards in Australia in 2006 and in the UK in 2012 and serves on the global board. Women on Boards is the premier advocacy and professional services group responsible for placing many thousands of women onto governing boards in all sectors. It is recognised for having a significant measurable impact on gender balance on boards in Australia and the UK. Claire is also an experienced Non-Executive Director on small businesses and large Not-For-Profit organisations and has significant expertise on board governance in many other sectors. She is a highly respected facilitator and speaker on a range of topics in the area of board governance, equity and diversity. She is an informed and entertaining MC and presenter and well known for her courage, conviction, compassion, and confidence: and as someone who looks for new ideas and opportunities. In 2011 Claire became a Churchill Fellow for her research into gender balance on

boards in Norway, France, and the UK. She is also a graduate of the Benevolent Society's Sydney Social Leadership Programme which has led to a lifelong interest in affordable housing and related social issues, particularly those impacting women and children.



FRANCIS XAVIOUR JOE

Francis is General Manager at Diligent Asia ANZ based in Kuala Lumpur, Malaysia and has over 25 years of experience in banking, credit rating and software solutions, offering clients strategic and tactical know-how to help future-proof profitability and business models. He oversees business development, sales and support activities covering clients in Asia, Australia and New Zealand for ESG software solutions. Accuvio was acquired by Diligent Corporation of the US, a global leader in GRC software solutions, in July 2021. He encourages organisations to embrace digital technology in sustainability management and reporting as pre-digital way of working is too slow in making transformative changes urgently required to address climate change. Prior to Diligent, he was Vice President of Corporate Finance at a leading Malaysian rating agency and banker with the largest local and oldest foreign banks in Malaysia.



ILHAM SUNHAJI

Ilham is the Head of Corporate Strategy and Research at the Malaysia Petroleum Resources Corporation (MPRC) and her mission, via policy advocacy and advising, is to accelerate the growth of oil, gas, and energy in Malaysia. Ilham is now spearheading the establishment of a national OGSE sustainability roadmap with the purpose of raising the adoption of environmental, social, and governance (ESG) practises by oil and gas SMEs. Whilst serving as Senior Vice President of PEMANDU, she oversaw the Gas Market Liberalisation effort which is a component of the energy transformation to drive the country's energy security and sustainability agenda. Additionally, as the Influence Lead for the 30% Club, she is responsible for influencing both the public and private sectors to increase the number of women in the boards of directors of Malaysian public listed companies, government-linked businesses and corporations. Ilham is a member of the Women Leadership Foundation's (WLF) board of trustees, which aims to nurture 2500 female leaders who will contribute to Malaysia's economic growth. She also serves on the boards of directors of two public listed firms, Econframe and Ocean Vantage Holdings.



JESSICA YAP

Jessica is Executive Director and Chief Property Officer at Golden Land Bhd, a Main Board-listed company with palm oil operations in Malaysia and Indonesia. and property development. She led the group's initial foray into property development with successful completion of development projects in Sabah with GDV RM50 mil and Penang with GDV RM182 mil. She currently leads the development of key land banks held by the group in Setia Alam, Selangor with GDV of RM280mil. Since 2009, she successfully led her team as Executive Director for Group Shared Services in optimising delivery of cost-effective, flexible and reliable services to all employees in the group that contributed to increased productivity and efficiency for the group. She currently serves on National Committee of FIABCI Malaysian Chapter as Corporate Representative and at the Board Level of Golden Land's Employee Share Scheme Committee. Jessica holds an MBA from University of South Alabama, Mobile, USA; and a B.Sc. in MIS from Oklahoma State University, Stillwater, USA.



KEVIN KAN

Kevin is Chief Experience Officer of Break Out Consulting Asia, and a multi-award-winning Professional Coach, mentor and business leader. He is an advocate and writer for Diversity, Equity & Inclusion. With an international career spanning over 30 years in corporate and multinational organisations, he has held management consulting and senior executive management positions in organisations such as AIMIA, American Express, Hewlett-Packard, IBM, PwC Consulting, KPMG Consulting, and Solution 6. He is a regular panellist and speaker at conferences and is an elected member of the International Coaching Federation (ICF) Professional Coaches Global Board of Directors. He is a contributor to Forbes, Marketing Magazine, Human Resources Magazine, and is an Advisory Council Member for Harvard Business Review. Kevin has a bachelor's degree in Economics (majoring in Accounting & Information Systems) from Monash University, Melbourne, Australia and a Master of Business Administration from the University of Chicago, Booth School of Business, Chicago, USA.

He is a Chartered Accountant, a member of CPA Australia and Singapore Human Resources Institute, and is a Mentor Coach & Professional Certified Coach (PCC) credentialed with ICF. He has also attained the Senior Practitioner accreditation from EMCC Global.



PROFESSOR EMERITUS DATUK NORMA MANSOR

Professor Datuk Norma is the Director of the Social Wellbeing Research Centre of Universiti Malaya, a position she has held since 2013. She was also appointed the Secretary of the National Economic Advisory Council at the Prime Minister's Department (2009 to 2011) after being the Dean of the Faculty of Economics and Administration from April 2004 to June 2009. She was also an advisor and a consultant to various organisations, including the National Institute of Public Administration, Sarawak Economic Development Corporation, the United Nations Development Programme, World Bank, International Labour Organisation, Organisation for Economic Co-operation and Development, and the European Union. As an academic, she has written extensively in books and scholarly journals. She was awarded Emeritus Professorship by the Universiti Malaya in October 2018. She is currently the Independent Non-Executive Director, Chairman of the Board Numeration and Remuneration Committee of Top Glove Corporation Berhad. She is also an academic fellow of the

Universiti Sains Malaysia, a fellow of the Academy of Sciences Malaysia, President of the Malaysian Economic Association, a Board member of the Employment Insurance System (SOCSO). Apart from that she is a Member of the Minimum Wages Council, President of the Malaysian Economic Association, Secretary to the National Economic Advisory Council of the Prime Minister's Department (2009-2010), and was the former Dean of the Faculty of Economics, University of Malaya.



RAJEN MAKHIJANI

Rajen is the Client Partner and ESG Solutions Head at Korn Ferry Singapore, and brings a 360-stakeholder view and ecosystem approach in serving his clients on their ESG, Sustainability and Purpose agenda. He has 21 years of diverse experience advising leaders in business, society, politics, bureaucracy, UN, private equity, foundations, family businesses and academia. He works with clients in three areas: behaviour shift, structural change, and change/ communications. He has served MNCs and local clients across two dozen countries in Asia and Africa and also serves as the voice of emerging markets on matters of sustainability and ESG. His previous work experience includes being a McKinsey consultant; Founder and Global Head of Dalberg Consulting's Global Talent & Leadership practice in Singapore; Country Director at University of Chicago Tata Centre for Development and International Innovation Corps in India; and founded a boutique consultancy, Leadership by Results. He has been a two-time TEDx speaker, an author, contributor to several business

publications, and a member of the core design and delivery team of "Lead Like Gandhi", conducted at the Gandhi Ashram. Rajen holds an MBA from the Indian Institute of Management Calcutta, a Bachelor's in Commerce from University of Mumbai, completed the courses Business of Sustainability by INSEAD Singapore and Principles of Sustainable Finance by University of Rotterdam, and is enrolled in CFA's programme, Certificate in ESG Investing.



RIDHIMA KHANDUJA

Ridhima is the Malaysia Country Head at Kincentric and has over 15 years of consulting and line management experience. Before joining Kincentric, a strategic acquisition between Spencer Stuart and Aon, she was with Aon for over eight years working in multiple geographies across the region including Singapore, Brunei, Vietnam and Philippines. Prior to Aon, she was with PwC, ECS Limited and HCL Technologies in India. She has been enabling organisations to deliver their business outcomes through effective people interventions across employee engagement and organisation culture, capability framework design and development, and HR effectiveness review and improvement. She is an acknowledged Subject Matter Expert in the area of competency design and has contributed towards designing Kincentric's unique point of view towards competency design aligning science and art of competencies. She has supported clients from diverse industries (Financial Services, Telecom, manufacturing) in articulating their behavioural and technical capability frameworks

to enable effective talent management. She is a certified facilitator on multiple psychometric (personality and cognitive capability profiling tools) including ADEPT (Aon's Proprietary Tool), MBTI, Facet 5, LPA and IRIS. She has assessed and coached over 500 managers across managerial levels from multiple industries leveraging on competency, personality and cognitive based tools customised to client's expectations and context. Ridhima holds a Masters in Human Resources & Organisation Development from Delhi School of Economics, University of Delhi.



SHAREEN SHARIZA DATO' ABDUL GHANI

Shareen is Chief Executive Officer, Co-Founder and Director of Sorga Innovation, a boutique advisory firm specialising in human capital/talent strategies and solutions. She has deep interest and expertise in ESG and Sustainable development, and is the main driver for the development of ESG/sustainability strategies as a specialist consultant to Malaysian GLCs, SMEs, government agencies and nonprofits. Prior to Sorga, she served Talent Corporation Malaysia Berhad as Chief Executive Officer where she designed and executed a national talent/human capital strategy and action plan with a focus on optimising top talent to meet demands of key economic growth sectors. She was with at Khazanah Nasional Berhad for 9 years and was Director of Sustainability & Corporate Responsibility where she led the strategy and development of a triple bottom line framework and Sustainable Development strategy in addressing sustainability factors in investment portfolios using the global ESG framework. She was also Chief Operating Officer of MERCY Malaysia and was responsible

for the management of MERCY's global humanitarian operations in 7 countries. She currently serves as a Committee Member for the Sustainability & Development Committee of Bursa Malaysia, and is an Independent Non Executive Director of MTT Shipping Berhad. Shareen holds a Master of Studies in Sustainability Leadership from Cambridge University, a Master in Public Policy from University Malaya, a Post Graduate Certificate in Sustainable Business from University of Cambridge, and a Bachelor (Hon) in Journalism/Mass Communications from University Sains Malaysia. She started her career in 1993 in the field of corporate communications.



DR YASMIN RASYID

Dr Yasmin is an Environmental Activist and Sustainability Professional, and is the Sustainability Director at Lendlease Malaysia, where she leads the development and implementation of sustainability strategies and plans toward a carbon neutral business. She has 20 years of experience and knowledge in sustainability, community development, social entrepreneurship and social responsibility in Malaysia, and is involved in community mobilisation and research-based programmes on issues related to sustainability. She had previously served as the Programme Director of Social Entrepreneurship policies and relevant programmes for the government of Malaysia (under the Ministry of Entrepreneur Development). She was also Founder and President of EcoKnights, Co-founder of Poptani Asia Sdn Bhd, and past Chairman of the Malaysia Environmental NGOs (MENGO) where she led the national coalition of the Coatement of Neuropean in Marine Director of Poptani Asia Sdn Bhd, and past Chairman of the Malaysia Environmental NGOs (MENGO) where she led the national coalition of the Malaysia Diversion and President of EcoKnights, Co-founder of Poptani Asia Sdn Bhd, and past Chairman of the Malaysia Environmental NGOs (MENGO) where she led the national coalition of the Malaysia Diversion and President of EcoKnights, Co-founder of Poptani Asia Sdn Bhd, and past Chairman of the Malaysia Diversion Malaysia Diversion Medica Carterian Div

26 environmental NGOs to advocate for sustainable policies and actions with the government of Malaysia. Dr Yasmin holds a degree in Marine Biology and a minor in Contemporary Religion from Duke University, an M.Sc. in Biotechnology from University Malaya, and a PhD in Sustainability Science from University Malaya.



DATO' ZURAIDAH ATAN

Dato' Zuraidah is a practising Advocate & Solicitor in her own firm, Chambers of Zuraidah Atan. She has over 30 years of experience in banking and finance, with a forte in cross-borders transaction and a portfolio that included Corporate Banking, Corporate Finance, Capital Markets and Corporate Debt Restructuring. She started her career with Perwira Habib Bank in 1984, served OCBC Bank as Vice President, and then as President & CEO at Affin Merchant Bank from 1999 to 2003. She had served on the Boards of HSBC Bank, Bank Rakyat, MBSB Berhad, Petron Malaysia, Northport (NCB Holdings Berhad), and presently on the Board of SP Setia Berhad. She retired as a Public Interest Director of Kenanga Islamic Investors Berhad, Bursa Malaysia Derivatives Berhad, and Bursa Malaysia Derivatives Clearing Berhad. She served for two terms as an Independent Member for the Consultation & Corruption Prevention Panel of the MACC, and was Honorary Advisor for the National Cancer Society of Malaysia, Chairman for Relay For Life

Malaysia, Chairman of the IATSS Forum (Japan) National Committee Malaysia, and Chairman of Yayasan Sukarelawan Siswa. Her many accolades include being awarded the BrandLaureate Business Entrepreneur: Brand ICON Leadership Award 2018 for her work as a lawyer, banker, corporate player, and volunteer work in capacity building of youths for nation building. Dato' Zuraidah holds an LL.B (Hons) from the University of Buckingham, England; a Certificate in Legal Practice, Malaysia; and attended the Harvard Business School Executive Education Programme 2013: "Making Corporate Boards More Effective".

REGISTRATION PROCESS

- To view more events and download the full brochure, please visit: pd.mia.org.my
 - Search and select the event
 - Click 'Register' to experience the new system by continuing with the respective steps below:



SYMPOSIUM FEES

CPE programmes will be

Member (MIA, ACCA, AFA, Boardroom, CAANZ, CIMA, CPA-A, FLPC, IACS,		
MIRA, MICPA)/Member Firm	RM 350	
Non-member	RM 480	

With immediate effect, enrolment for all

STRICTLY VIA ONLINE REGISTRATION ONLY

Preferred Payment: Pay with MIA-CIMB Affinity Credit Card

* Members of ACCA, AFA, CAANZ, CIMA, CPA-A, FLPC, IACS, MIRA, MICPA and Boardroom clients are required to contact MIA to register for this Symposium

SYMPOSIUM DETAILS & REGISTRATION

20 January 2022 (Thursday) 9.00 am - 1.15 pm

Contact : Vino

- : 03 2722 9290 Tel
- Fax : 03 2722 9009
- Email : sp@mia.org.my Address : Malaysian Institute of Accountants Dewan Akauntan Unit 33-01. Level 33. Tower A The Vertical, Avenue 3

Bangsar South City No. 8, Jalan Kerinchi 59200 Kuala Lumpur

For any assistance, please call (8.45am-5.30pm, Monday-Friday) MIA Help Desk @ 603-2722 9000

TERMS & CONDITIONS FOR WEBINARS

WEBINAR FEE

- Fee is payable to MALAYSIAN INSTITUTE OF ACCOUNTANTS · For selected webinars, the fee includes e-materials - Individual Registration: Full payment shall be made at the point
- of online registration Corporate Registration: Full payment shall be made within thirty
- (30) days from the date of the Invoice or 1 day before the webinar, whichever earlier. · Access to join the webinar shall be granted only upon full payment as
- per the above requirement WEBINAR ACCESS LINK
- . The Access Link will be emailed at least 24-hours before the
- commencement of the webinar . The Access Link is unique and should not be forwarded/shared with others

PAYMENT MODE

· Payment must be made through the electronic channels i.e. online payment via the MIA member service portal and electronic fund transfer (EFT).

• Payment by cash and cheque is NOT ACCEPTABLE effective from 1 .January 2022 CANCELLATION

Should the participant decide to cancel his/her enrolment, a cancellation policy shall be applied as follows:

- For written cancellation received with minimum seven (7) days' notice from the date of the webinar, no penalties will be imposed and full refund will be made to participants who have paid
- . For written cancellation received less than seven (7) days from the date of the webinar, an administrative charge of 20% of the registration fee will be imposed. Unpaid registrations will also be liable for a 20% administrative charge.
- . No refunds will be made for written cancellations received on the day of the webinar or for participants who failed to join the webinar Unpaid registrations will also be liable for full payment of the registration fee.
- Replacing registered participants is not allowed.
- Paid registration that is cancelled can opt to transfer the paid amount to future event(s) after deducting any applicable administrative charges.
- The transfer request to future event(s) should be confirmed by Corporate/Individual within three (3) days after cancellation otherwise the cancellation will be confirmed with refund action. Transfer request will not be entertained after the refund is processed Corporate/Individual is required to top-up the balance amount if the
- amount to be transferred to the future event is insufficient. Any excess amount after transfer will be refunded to the Corporate/
- Individual's bank account as provided in the EFT form. Corporate/Individual is required to provide the EFT form each time

en a refund is requested PARTICIPANT'S CLASSIFICATION AND INFORMATION

Category: Corporate/Individual

- Please select the participant classification carefully as it determines the fee payable. No alteration will be allowed upon registration.
- The information on Corporate/Individual provided shall be deemed true and correct. No alteration will be allowed upon registration.

METHODOLOGY, CERTIFICATE OF ATTENDANCE AND CPE CREDIT HOURS Live Q&As, quick polls/surveys will be carried out throughout the

webinar

- For selected webinars, pre and/or post course materials will be shared with participants.
- Self-assessment quizzes at the beginning as well as at end of the webinar will be given to enable participants to self-evaluate themselves on their learning performance and level of understanding of the programme content
- Participants will be issued with an e-certificate of attendance and awarded CPE credit hours upon strict compliance of the following terms:
- Remain logged in at least 80% of the time allocated for the webinar
- Submit the post-course evaluation on learning outcome within 3 days after the completion of the webinar (late submission of the post-course evaluation will not be entertained).
- CPE credit hours will be credited into the MIA Member Services Portal within 14 days of the webinar for participants who have complied with all terms and conditions stipulated herein.

Listening to pre-recorded webinar and/or reading from past webinar e-material shall not qualify as structured CPE credit hours. COPYRIGHT

The materials of the webinar shall not be disclosed or used in any manner, either wholly or partially against any other parties and/or used in any manner, either wholly or partially as a defence by you and/or any other parties under any circumstances. The participants are therefore prohibited from reproducing any materials of this programme. All copyright and/or intellectual property rights in any relevant materials produced in this Programme will remain with the party who produced such materials

MIA disclaims responsibility for the materials of this programme. Neither the MIA, its Council or any of its Boards or Committees nor its staff shall be responsible or liable for any claims, losses, damages, costs or expenses arising in any way out of or in connection with any persons relying upon the materials provided during the webinar. DATA PROTECTION

Information given by the participants to MIA is true, accurate and to the best of their knowledge. The participants have read and agreed with the Privacy Notice as stated on MIA's official website and therefore, allow MIA to collect, process, store and use the participants' data other than what is provided under the Personal Data Protection Act 2010

EXCLUSION OF LIABILITY

This webinar shall not constitute an endorsement of the speaker(s) by MIA and MIA shall not be liable for whatsoever circumstances arising from any engagement between the speaker(s) and the webinar's participants.

DISCLAIMER

Malaysian Institute of Accountants (MIA) reserves the right to change the speaker(s), date(s), time(s) and to cancel the webinar should circumstances beyond its control arise. MIA shall not be responsible for any costs, damages or losses incurred by the participant due to the changes and/or cancellation. MIA also reserves the right to make alternative arrangements without prior notice should it be necessary to do so. Upon registering, you are deemed to have read and accepted the terms and conditions herein.